JALAL AOULAD ABDELOUARIT
MASTER IN COMPUTER MANAGEMENT

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SOFIA BULGARIA – 1618

ACADEMIC BACKGROUND

SPECIALIZED MASTER   2016 – 2018
FSJES – **TETOUAN, MOROCCO**
Specialized Master Degree (IT Management of Companies) at the Faculty of Legal, Economic and Social Sciences of Tetouan. Mention Fairly well**.**

FUNDAMENTAL STUDIES LICENSE   2008 – 2013
FSJES – **TETOUAN, MOROCCO**
Bachelor of Fundamental Studies at the Faculty of Legal, Economic and Social Sciences of Tetouan, Economics and Management branch.

BACCALAUREATE   *2006 –2007*
HIGH SCHOOL HASSAN II – **TETOUAN, MOROCCO**
Baccalaureate from Hassan II high school in Tetouan, Experimental Sciences series.

PROFESSIONAL EXPERIENCES

CUSTOMER SUPPORT REPRESENTATIVE (SENIOR)   *APRIL –2021, Now*
TELUS INTERNATIONAL – **SOFIA, BULGARIA**
1 year and 8 months of the experience as a technical support representative in (Supercell) and (Airbnb) projects' within the company Telus International in Sofia, Bulgaria.

ADMINISTRATIVE AND FINANCIAL ASSISTANT   *January –2018,2019*
IBDAA DECOR – **TETOUAN, MOROCCO**
One-year experience as an administrative and financial assistant, within the company IBDAA DECOR in Tetouan, Morocco

Customer Service Advisor   *March – June,2017*
ARRAWAJ COMPANY – **TETOUAN, MOROCCO**
One-year experience as an Customer service advisor, within the company ARRAWAJ in Tetouan, Morocco

INTERNSHIP AT THE END OF SCHOOL PROGRAM   *March – June,2018*
TANGER MED PORT AUTHORITY – **TANGER, MOROCCO**
End of studies internship within the company Tanger Med Port Authority (TMPA) of Tangier for 4 months.

INTERNSHIP   *July – August 2012*
AMENDIS – **TETOUAN, MOROCCO**
One month internship at the company of Electricity and Water AMENDIS.

INTERNSHIP   *July – August, 2010*
TETOUAN URBAN MUNICIPALITY – **TETOUAN, MOROCCO**
One-month internship at the Department of Economic and Financial Affairs of the Urban Municipality of Tetouan.

FINALISED PROJECTS

TDB RH : TANGER MED PORT AUTHORITY – **TANGER,MOROCCO**
Realization of an end of study project in the form of a Human Resources Dashboard for the human resources department of TANGER MED PORT AUTHORITY: (Microsoft Excel 2010-2013 and SQL database).

UML & SGBD : **RENAULT** – **TETOUAN, MOROCCO**
Carrying out a project using a MERISE design analysis study and Database Management System (DBMS) within the RENAULT company in Tetouan. (Access 2010 and SQL Database).

COMPUTER KNOWLEDGE

Method or language of analysis and design: UML.
Database management system: Access, Oracle, MySQL, SQL.
Data analysis: SPSS, Eviews.
Programming: langage C.
Operating system: Dos, Windows.
Office automation: Word, Excel, Power Point, FrontPage.
Web programming: HTML, CSS, JAVAScript, PHP, Bootstrapt 4, Python 3.
Design: Dreamweaver, Photoshop.
Environments: NetBeans, Eclipse.
Content Management System (CMS) : Joomla, WordPress, Prestashop.
ERP system : Odoo 13.

LANGUAGES

Arab : Mother tongue
French : Read, written and spoken.
English : Read, written and spoken.
Spanish : Read, written and spoken.

ACTIVITIES AND CERTIFICATES

SEMINAR   *2010 –2011*

FSJES – **TETOUAN, MOROCCO**

Training and participation in the "Forma-Society" seminar, organized by JovisolidesMarueccos and Valencia Universitaria ".

FORUM   *2011 –2012*

FSJES – **TETOUAN, MOROCCO**

Certificate of participation in the "Economic Intelligence" workshop within the framework of the Management Trades Forum during 2012.

CHESS TOURNAMENT   *2012 –2013*

FSJES – **TETOUAN, MOROCCO**

Certificate of participation in the chess tournament in the Faculty of Legal, Economic and Social Sciences of Tetouan, 4th ranking.

FOOT-BALL TOURNAMENT   *2012 –2013*

FSJES – **TETOUAN, MOROCCO**

Certificate of participation in the football tournament in the Faculty of Legal, Economic and Social Sciences of Tetouan. 2nd ranking.

CERTIFICATE OF ONLINE COURSE   *2012 –2013*

Udemy

Certificate to continue the online course "Complete Python Developer Course".

CERTIFICATE OF ONLINE COURSE   *2012 –2013*

Coursera

Certificate of continuing the online course "HTML, CSS, and Javascript for Web Developers".

CERTIFICATE OF ONLINE COURSE   *2012 –2013*

Coursera

Certificate to continue the online course "Front-End JavaScript Frameworks: Angular".

CERTIFICATE OF ONLINE COURSE   *2012 –2013*

Udemy

Certificate to continue the online course "Complete React JS Course - Basic to Advanced"..