ESRAA EL-SAYED MOHAMED

Human Resources

Gesr el suez street - & El-Mostakbl city - Cairo esraaelsayedee6671@gmail.com 01120811549 - 01030164026

Age: 28 years

Objective

Hardworking within [7] years of experience working Trained in project and time management with extensive Knowledge and proven multitasking abilities

Work Experience

IT System - (03/2022 - 06/2024)

Nasr City

Hr Generalist

- · Help create organization I guidelines.
- Monitor HR department budget and payroll distribution.
- Listen to employee problems and seek solutions.
- Conduct employee evaluations.
- Assist with employee onboarding procedures.
- Update records to accommodate new hires.
- Come up with ideas to motivate employees.
- · Write reports on HR department activities.
- Coordinate with other HR professionals.
- · Research new HR trends.

Happy Pets - (08/2021 - 08/2020)

Nasr City

HR Generalist

- Gathering information on hours worked for each employee
- Calculating the correct amount incorporating overtime, deductions, bonuses etc. with assistance of a computer system
- Receiving approval from upper management for payments when needed.

Happy Pets - (08/2020 - 07/2019)

Nasr City

Assistant General Manager

- -Assist the manager in organizing, planning and implementing the various strategy.
- -Coordination of operations within the institution.
- -Ensure that specified schedules are met.
- -Follow-up and help achieve goals by employees.
- Track progress on goals periodically.
- -Monitor and maintain stored inventory.
- -Evaluate employee performance and identify recruitment and training needs.
- -Supervise and motivate employees to do their best.

Happy pets - (07/2019 - 11/2018)

Nasr city

customer service

Sedra Lab - (10/2017 - 09/2018) Masr El Gdeda Office Manager

Education

(05/2012 - 12/2014) El -Salam school

Bachelor's Degree in Faculty of Arts, **Department of Oriental Languages** (04/2014 - 09/2018) Cairo University

Courses & Certifications

• A Persian and Turkish - Armed Forces Institute (08/2019)

Human Resources Management - Praivte course (05/2021) •

Languages

- Arabic (Fluent)
- English (Advanced)
- Turkish (Intermediate)

Skills

- Microsoft Office (Expert)
- Oracle ERP Cloud (Basic)

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