

Monica George

Trainer (Specialist)

Proficiency Skills

Soft Skills

CRM system

Knowledge

Selling

Professional Skills

MS Products

Communication

university Activities

Personal Skills

Team Work

Creativity

Networking

Leadership

About me

Loving hand made, traveling & discovering new places, listen to music (Just Music) and give positive energy to all my side (I really loving this part of me).

My Education

2016 • Bachelor Degree

-Tourism and hotel Academy Cairo, Egypt From Future Academy,

Hotels Management Department.

2017 Courses

- (BLESS) Course for human source from Al7ayat organization.

2017

- (MBTI) Course for human source by American instructor

My Experience

2016 PEtisal International Group

- Delta group customer service (Agent). Cairo, Egypt.

Login from November-2016 to April-2017.

2017

Etisal International

Etisal Training Team of SME (Specialist). From April-2017 to August-2018 as Tutor, From August-2018 to August-2019 (Coordinator) then promoted to specialist.

- For Delta group (Mobile shop, computer shop, Compu me, radio shack and smart home) and Beko, artoc auto, lapoire and self plus fawry (tez wafarha and micro finance.
- Training the new trainees (knowledge and CRM application system from the projects give them selling session and up selling and customer service basics and soft skills).
- Finally still give and Help university youths For events and activities

My Contact



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