

AYA MOHSEN HUSSEIN

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Mukattam, Cairo, Egypt

Objective

I seek challenging opportunities where I can fully use my skills for the success of the organization.

Experience

Creative

Jan2021 - Jun2021

Call center agent

Handled customers and achieved their goals.

covered their expectations behind calls.

Remas language schools

July2021 - Dec2022

Customer service agent

Generating **applications** for new comers.

Describing details about **school content** for customers.

Delivered full **support** for children.

Studying children habits trying to change their bad **attitude**.

Generating monthly **reports** to management.

Education

2021

Cairo high institute

Business information technology

Skills

Personal skills:- Problem solving, Team building, Decision making, Communication skills, Customer relationship management

Software skills:- Microsoft (word,Power point) ICDL

Activities

Handmade Painting SFX

Languages

Arabic: mother tongue

English: intermediate