

Resume

**hoda desoky ahmed
abuzead**



2 ahmed abuzead
street , shoubra masr ,
cairo
01098514199
hoda.abuzead@yahoo.com
6/24/1990
cairo
single
egyption

OBJECTIVE

- Achieve the objectives of the organization
- Upgrade to a better standard of living

EXPERIENCE

**customer service
representitive**

- **teleperformance** 12/2015-2/2019
company fifth settlement, ,90th street, Cairo
customer service in vodafon account data entry for
6 monthes , then transfer to fawry account as a
customer service then work in follow up team for
1year and 6 monthes , then transfer to du account
for 7monthes

**agent in CRM
team in account
etisalat**

- **etisal internatiinal company** 5/2019-still work
abasya squire

EDUCATION

**bachelor of
education and
arts**

- **ain shams universty** 2008-2011
cairi
- department : philosophy &sciology section
- degree : very good .

PROJECTS

PROFESSIONAL SKILLS

- computer skills- Microsoft office , (Word – Excel - internet - power point)
kills
- The ability to change the attitudes of customers

- The skill to deal with the customer objections
- Skill completion of the transaction



LANGUAGES

- arabic , excellent
- english , good



REFERENCES