Mohamed abouzeid

Mobile :0566475441

Email : **abouzeid.ceo@gmail.com**

Professional summary

- **Interpersonal skill communication and ability to solve problem**

- **Printability to work individually or within a team to work**

- **The ability to take responsibilities and work under pressure**

- **Organization and flexibility in work and specialized ability to face ne challenge**

- **Tolerance and self-confidence with the ability to accept the veto**

Professional experience

- **Working IT technical support in delta Groupe for network solution from 3/2009 to 5/2011**

- **Working in Hasoob IT project manager company in Qatar from 9/2011 to 10/2014**

- **Working in al-Aqsa company IT manger from 12/2014 to 9/2017**

- **CEO founder for selection company from 10/2017 to 5/2019**

- **Working in remaj hotel IT manger from 9/2019 till now**

Experience details

- **Company 1**

  Employer: delta group for network solutions Egypt

  Designation: IT technical support engineer

  Duration : 1 Mar 2009 TO 4 May 2011

- **Responsibility**

  - **Providing computer support services both for software and hardware for an organization employers**

  - **Identifying and solving any problem that affect computer operation system**

  - **Configuring raid 5 and raid 10 on dell & hp servers**

  - **Installing and configuring Microsoft operating system and Linux OS**

  - **Installing and configuring windows server 2003 & 2008 & 2012**

  - **Installing and configure active directory roles Dns and Dhcp**

  - **Configuration and management of file server and printer server**

  - **Microsoft dynamics GP installation &configuration**

  - **Remote administration using tools like. Radmin .team viewer and log me in**

  - **Working proxy server and firewalls**

  - **Configuring and setup AP. network bridging and WIFI Hotspot**

  - **Having experience in trouble shooting network printers**

Technical support projects that I supervised

- **BNAA group company**

  - **installing and configuring windows server 2012**

  - **configuring of active directory roles and Dns & Dhcp**

  - **configuring and management file server and printer server**

  - **configuring folder sync backup between user and computer**

  - **configuring camera and dvr on router**

  - **configuring mail client (MS outlook)**

- **AlfaTH COMPANY**

  - **support computer Hardware and Software troubleshooting & resolving for factories.**

- Provide all Types of IT Support like Assembling a New PC, Laptop $ Notebook.
- Local Area Network (wireless & wired) and wide Area Network Monitoring, maintenance
- provide remote end-user support. configure & support end-user peripherals administrate
- provide remote end-user support. configure & support end-user peripherals administrate
- provide remote end-user support. configure & support end-user peripherals administrate Domain controller & ip technology support, handling employee's technical problem in sites. Administration of the active directory and Microsoft exchange solve the issues that arrive via Phone and email.
- Maintenance for all printers and scanners
- Setup & technical support for all kinds of CCTV/IP, NVR, DVR, and maintenance
- Setup, maintain & technical support Time Attendance Machine, Attendance Software & Access control Device.

- company 2

    Employer: Hasoob for information technology

    Designation: IT project manager

    Duration : 5 Sep 2011 TO 6 Oct 2014

- **Responsibility**

    - Managing Hardware and Software Contract.

    - Participates in the negotiations for service and maintenance agreements for installed systems.

    - Review working IT practices to maximize performance and productivity.

    - Prepare and manage related IT operational budget.

    - Purchase the company's needs of software and licenses (Microsoft)

    - Maintain and support point of sale and back office systems all branches

    - Enable 3G backup connection for all branches and HQ to operate business functions incase   Telecom cut/stolen cables.

- Designing and implementing a VPN Solution between all branches

- Designing and implementing Cisco Unified Communication system (IP Phones) at Head Office and all branches to support our communications and make it easily and more quickly.

- Giving training to all staff that work on Retail PRO (Wincor Nixdorf POS and handheld terminals).

- Configure and maintain computers ,Wincor Nixdorf POS, handheld terminals and networking equipment in more than 120 stores

- Secure remote access network connection using PC anywhere

- Managed the internal IT network, consisting of CISCO routers, switches and Microsoft Active   Directory.

- Managing Telephones on Call Managers

- Monitors and administrates network servers, user accounts and system access.

- Managing suppliers contract and monitor subcontractor activities.

- Reporting to the Manager Director and to Financial Director.

- Microsoft printer server integrated with Microsoft group policy.

- Schedules and performs regular data and systems back-up.

- Responds courteously and efficiently to queries and problems from system use

- Network and server administration (Active Directory, DHCP, DNS, File Server, IIS, etc.)

- LAN and Web Security

- Managing on Virtual environment (VMware - Hyper-V)

- Help-desk, IT Management software.

Technical support projects that I supervised

- **Qatar orphans' foundation**

  - **Providing computer support service both for software and hardware for organizations employer**
  - **Configuration and management of file server and printer server**
  - **Installing and configuring windows server 2012**
  - **Install and configuring AP network and troubleshooting network**
  - **Configuring mail clients MS OUTLOOK**

- **Qatar industrial equipment**

  - **Configuring RAID 5 and RAID 10 on dell & HP server**

  - **Installing and configuring Microsoft operating system & and linux OS**

  - **Planning and implementation local area network**

  - **Configuring of active directory role and DNS and DHCP**

- **Millennium Hotel**

  - **Configuring biometric time attendance**

  - **configuring camera and dvr on router**

  - **configuring and management file server and printer server**

  - **installing and configuring windows server 2012**

- **company 3**

  Employer: al-Aqsa company

  Designation: IT manger

  Duration : 3 DES 2014 TO 6 SEP 2017

- **Responsibility**

  - **Providing computer support services both for software and hardware for an organization employers**

  - **Identifying and solving any problem that affect computer operation system**

  - **Configuring raid 5 and raid 10 on dell & hp servers**

  - **Installing and configuring Microsoft operating system and Linux OS**

  - **Installing and configuring windows server 2003 & 2008 & 2012**

  - **Installing and configure active directory roles Dns and Dhcp**

- Configuration and management of file server and printer server

- Microsoft dynamics GP installation &configuration

- Remote administration using tools like. Radmin .team viewer and log me in

- Working proxy server and firewalls

- Configuring and setup AP. network bridging and WIFI Hotspot

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- **company 4**

    Employer: selection

    Designation: CEO founder

    Duration : 7 OCT 2017 TO 9 MAY 2019

- ## Responsibility

  - **Managing Hardware and Software Contract.**
  - **Participates in the negotiations for service and maintenance agreements for installed systems.**
  - **Review working IT practices to maximize performance and productivity.**
  - **Prepare and manage related IT operational budget.**
  - **Purchase the company's needs of software and licenses (Microsoft)**
  - **Maintain and support point of sale and back office systems all branches**
  - **Enable 3G backup connection for all branches and HQ to operate business functions incase Telecom cut/stolen cables.**
  - **Designing and implementing a VPN Solution between all branches**
  - **Designing and implementing Cisco Unified Communication system (IP Phones) at Head Office an all branches to support our communications and make it easily and more quickly.**
  - **Giving training to all staff that work on Retail PRO (Wincor Nixdorf POS and handheld terminals)**
  - **Configure and maintain computers ,Wincor Nixdorf POS, handheld terminals and networking equipment in more than 120 stores**
  - **Secure remote access network connection using PC anywhere**
  - **Managed the internal IT network, consisting of CISCO routers, switches and Microsoft Active Directory.**
  - **Managing Telephones on Call Managers**
  - **Monitors and administrates network servers, user accounts and system access.**
  - **Managing suppliers contract and monitor subcontractor activities.**
  - **Reporting to the Manager Director and to Financial Director.**
  - **Microsoft printer server integrated with Microsoft group policy.**
  - **Schedules and performs regular data and systems back-up.**
  - **Responds courteously and efficiently to queries and problems from system use**
  - **Network and server administration (Active Directory, DHCP, DNS, File Server, IIS, etc.)**
  - **LAN and Web Security**

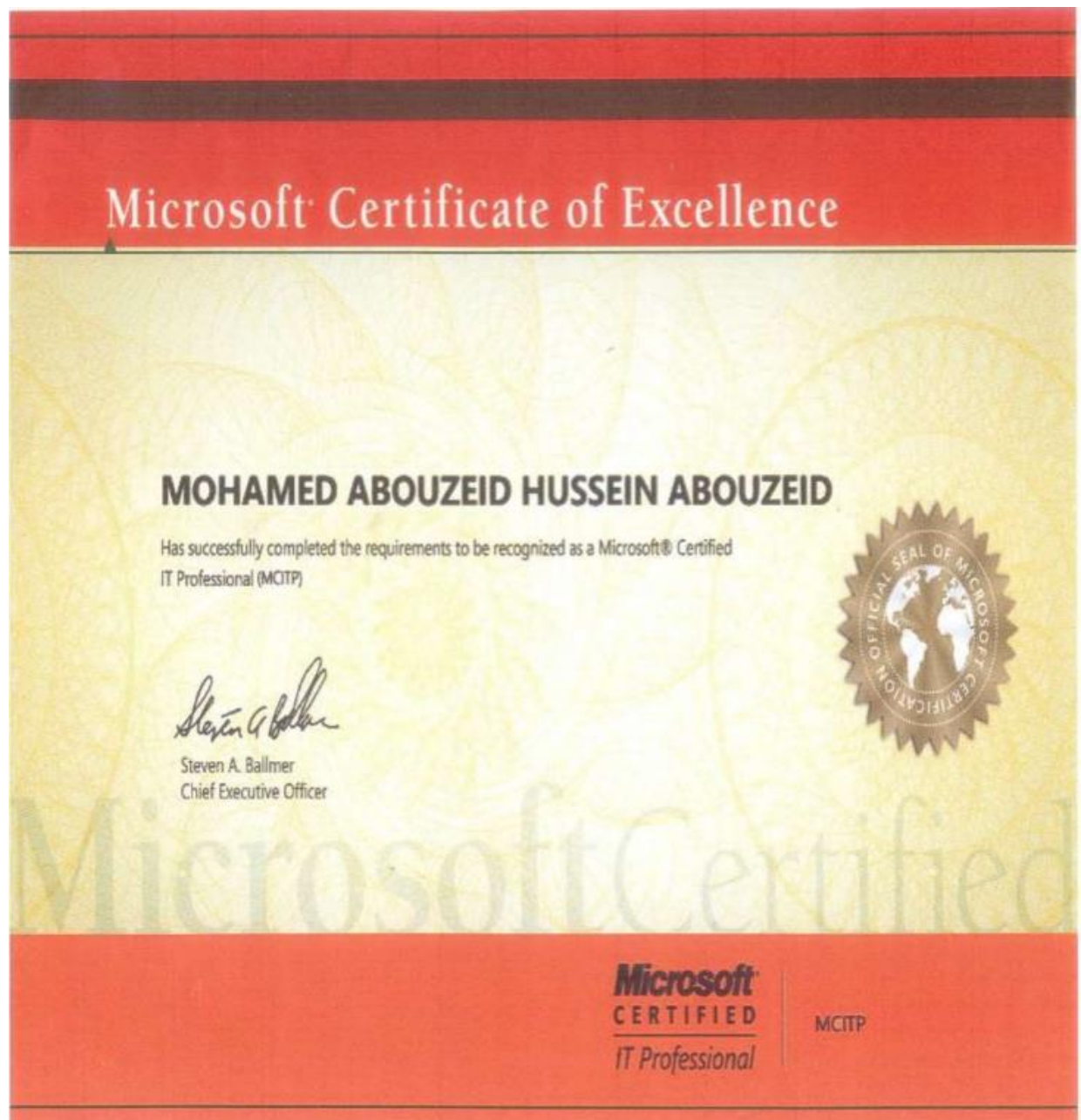**- Managing on Virtual environment (VMware - Hyper-V)**

- **company 5**

  Employer: remaj hotel

  Designation: IT manger

- **Responsibility**

  - networking equipment in more than 120 stores

  - Secure remote access network connection using PC anywhere

  - Managed the internal IT network, consisting of CISCO routers, switches and Microsoft

  Active Directory.

  - Managing Telephones on Call Managers

  - Monitors and administrates network servers, user accounts and system access.

  - Managing suppliers contract and monitor subcontractor activities.

  - Reporting to the Manager Director and to Financial Director.

  - Microsoft printer server integrated with Microsoft group policy.

  - Schedules and performs regular data and systems back-up.

  - Responds courteously and efficiently to queries and problems from system use

  - Network and server administration (Active Directory, DHCP, DNS, File Server, IIS, etc.)

  - LAN and Web Security

  - Managing on Virtual environment (VMware - Hyper-V)

certification

- **(MCITP) Microsoft certified IT professional enterprise admin**
- **Comptia A+ professional**

Qualfication

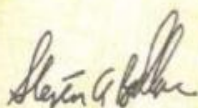- **Bachelor of information management system 2007**

certification

Microsoft Certificate of Excellence

MOHAMED ABOUZEID HUSSEIN ABOUZEID

Has successfully completed the requirements to be recognized as a Microsoft® Certified IT Professional (MCITP)

Steven A. Ballmer
Chief Executive Officer

Microsoft CERTIFIED IT Professional | MCITP

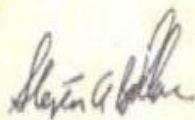# Microsoft Certificate of Excellence

MOHAMED ABOUZEID HUSSEIN ABOUZEID

Has successfully completed the requirements to be recognized as a Microsoft® Certified
IT Professional: Enterprise Administrator

Steven A. Ballmer
Chief Executive Officer

Microsoft
CERTIFIED
IT Professional

Enterprise Administrator

Microsoft Certificate of Excellence

Achievement Date: April 20. 2012

MOHAMED ABOUZEID HUSSEIN ABOUZEID

Has successfully completed the requirements to be recognized as a Microsoft® Certified
Technology Specialist: Windows Server 2008 Applications Infrastructure: Configuration

Steven A. Ballmer
Chief Executive Officer

Microsoft
CERTIFIED
Technology
Specialist

Windows Server 2008 Applications Infrastructure
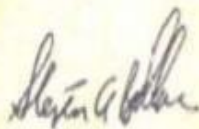Configuration

Microsoft Certificate of Excellence

Achievement Date: JANUARY 10, 2012

MOHAMED ABOUZEID HUSSEIN ABOUZEID

Has successfully completed the requirements to be recognized as a Microsoft® Certified
Technology Specialist: Windows® 7 and Office 2010, Deployment

Steven A. Ballmer
Chief Executive Officer

Microsoft
CERTIFIED
Technology
Specialist

Windows® 7 and Office
2010, Deployment

Microsoft Certificate of Excellence

Achievement Date: November 9, 2011

MOHAMED ABOUZEID HUSSEIN ABOUZEID

Has successfully completed the requirements to be recognized as a Microsoft® Certified
Technology Specialist: Windows Server 2008 Active Directory: Configuration

Steven A. Ballmer
Chief Executive Officer

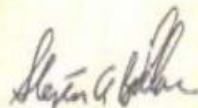**Microsoft**
CERTIFIED
Technology
Specialist

Windows Server 2008 Active Directory
Configuration

Microsoft Certificate of Excellence

Achievement Date: junuary 16, 2012

MOHAMED ABOUZEID HUSSEIN ABOUZEID

Has successfully completed the requirements to be recognized as a Microsoft® Certified Technology Specialist: Windows Server 2008 Network Infrastructure: Configuration

Steven A. Ballmer (signature)

Steven A. Ballmer
Chief Executive Officer

Certification Number 3404 3405

Microsoft
CERTIFIED
Technology
Specialist

Windows Server 2008 Network Infrastructure
Configuration

CompTIA®

A+® Certified Professional

This certifies that

Mohamed Abouzeid Hussin

has successfully completed the requirements to be recognized as a

CompTIA A+® Certified Professional

on **October 15, 2006**

COMP001001988300

CompTIA Career ID™ No.

JOHN VENATOR, President/CEO

Microsoft Certified
Professional

MOHAMED ABOUZEID HUSSEIN ABOUZEID

Has successfully completed the requirements to be recognized as a Microsoft Certified Professional.

Date of achievement: 04/16/2012
Certification number: F092-8346

Part No. 098-007(0)

Satya Nadella
Chief Executive Officer

Microsoft
CERTIFIED
Professional

Microsoft
CERTIFIED
Technology Specialist

MOHAMED ABOUZEID
HUSSEIN ABOUZEID
MC ID: 8792226
Certified Since: 03-11-2012

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