



# Mostafa Elshoha

I initially joined this field by chance, so my academic studies are different from my practical experiences, but I loved this field very much because it is a field based on hospitality, so I achieved outstanding success in it because I considered every customer who enters the restaurant or café in which I work to be a guest who must receive the best welcome and the best service. Thanks to my intense passion for this field, I left a distinctive mark and a new idea in every place I worked that improved sales.



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Elmahalla elkoubra -Alzraa square, Elgharbia, Egypt



15 January, 2000

## SKILLS

Problem solving

Speed learning and error correction

Time management

Communication

Negotiation

Creativity

## LANGUAGES

German  
Limited Working Proficiency

English  
Professional Working Proficiency

Arabic  
Native or Bilingual Proficiency

## INTERESTS

Inventing new profitable ideas

Learning languages

Preparing professional reports in any field

## EDUCATION

### Fish processing and biotechnology program kafrElsheikh university-Faculty Of Sciences

09/2018 - 09/2022

good

## WORK EXPERIENCE

### Casher-call center Al-Wansh Restaurant for Grills and Koshari

11/2018 - 01/2019

Mahalla El-Kubra-egypt

### Shift Administrator Al-Wansh Restaurant for Grills and Koshari

01/2019 - 09/2019

Alexandria and Mahalla El-Kubra-egypt

During this period, I was moving between the restaurant's branches in Alexandria and Mahalla El-Kubra.

#### Tasks

- At this stage, I was responsible for the entire morning shift, such as closing the shift with the cashier, reviewing store materials, submitting reports to the general manager about the branch's performance, sales, and workers' performance.

### Manager Assistant Tomiya fast food restaurant

11/2019 - 07/2020

Mahalla El-Kubra-egypt

#### Tasks

- I was responsible for closing the shift with the cashier - reviewing daily items such as sales, deletions, queuing orders, reviewing each item separately.'

### Manager Assistant Tafasa fast food restaurant

10/2020 - 07/2021

Mahalla El-Kubra-egypt

### Morning shift manager La Dolce Vita Cafe and Restaurant

10/2021 - 02/2023

Mahalla El-Kubra\_mansoura-egypt

During this period, I worked in both branches alternately

#### Tasks

- This was one of the best periods I worked in this field, as I was responsible for The entire morning work session Follow up on the cashier, bar, kitchen, and hookah, and evaluate the workers who work in each part Maintaining the quality provided to customers by following up on orders and preparing them with focus Prevent manipulation Bringing in bloggers and inviting celebrities to eat at the restaurant and coordinating with them Good preparation for official celebrations such as holidays Coordination of reservations for birthdays and special events Good planning for important events and presenting new ideas, such as holding concerts, developing the menu, and creating distinctive artistic performances, such as children's concerts and magic concerts.

### Hall manager Linda Hall for weddings and events

03/2023 - 08/2023

Mahalla El-Kubra-egypt