



## Contact

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### Address

Nasr st smouha , Alexandria

### Birthday

16/9/1996

## Education

2020  
**Bachelor's degree** Faculty of Arts

University/College

Alexandria  
university

2015  
EGC High school

## Expertise

- Customer service
- Sales
- tourism
- Public relations
- Social media
- Events Organizer
- Word
- Excel

## Language

Arabic

English

# Yara Mohamed Ibrahim

## Customer service & sales agent

I have 7 years of experience in the field of customer service as well as the field of sales and a little experience in organizing events. I have goals in gaining the most experience and reaching a balanced field to achieve continuous success. I like to work in a group and with a team. Sometimes working under pressure is annoying, but it pushes you to save a lot. From the time as well as achieving the desired goal and I look forward to learning and I have the talent to learn quickly and accurately

## Experience

### 2021-2022

Blue Tours company

#### Sales representative

Working on selling a tourist service such as trips and internal tourist transfers, as well as the entertainment factors within the trip, and my role was to achieve profit for the company, as well as the customer's entertainment goal from the trip to achieve credibility between the company and the customer and satisfy the customer

### 2019-2021

El Baron Automotive Company  
Customer service

The job role in the Baron Company is to book cars and respond to customer inquiries such as prices and dates of receipt, as well as solving customer problems in the event of any delay in receipt and informing the customer of all installment procedures and the payment system

### 2017-2019

Zahran Market

#### Customer service

Zahran Market is one of the big and famous places in the city, so we used to deal with many customers in cases of complaints and requests for exchange and returns, as well as responding to inquiries and locations of branches and inquiries about existing products

### 2015-2017

World Wide Company

#### Sales Representative

The work was the sale and marketing of medical products and medicines, and it was through the Internet and not direct sales with pharmacies and distributing companies, as well as the publicah

### 2015-2017

Cycle Egypt - Free lancer

#### Events Organizer

It is a bicycle free lancer , and it was the role of arranging and organizing events and competitions to promote cycling, improve the market for its sale, and replace cars and motorcycles with them for ease of movement, as well as environmentally friendly, as well as saving in terms of price and costs. I was honored by the Spanish embassy and other different organizations