

Tamer Mostafa Abel Moneem

IT specialist & material coordinator

**Date of birth:** 25\10\1986  
**Marital status:** Married  
**Nationality:** Egyptian  
**Military service:** Finished

## CONTACT

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## Career Objective:

I have over 12 years' experience in IT my current position is Senior IT at El Madar Engineering Projects, seeking a vacancy in a challenging position where I can prove and improve my knowledge, background and skills in a reputable organization.

## Work Experience:

- ***From April 2021 till Now (Elmadar Engineering now Projects)***
  - Configure MS Outlook with Mail Server and troubleshoot its problems
  - IT Specialist
  - Network hardware installation and maintenance.
  - Network Administration troubleshooting and monitoring.
  - Manage domain (Create user accounts, DHCP, DNS, Group Policy, Share Folder, backup, printing...etc.), troubleshoot is problems.
  - Installing UPSs for electric safety of computers, network devices, and printers.
  - Establish all types of new networks (Wired and Wireless) in the outdoor sites.
  - Working in firewall (Sophos)
  - Working in active directory users and computers.
  - Setup AutoCAD and Civil and Revit.
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- ***From April 2015 till February 2021 (Whity Original Dental Clinics)***
  - Database developer and ERP system
  - Configure MS Outlook with Mail Server and troubleshoot its problems
  - IT Specialist
  - Network hardware installation and maintenance.
  - Network Administration troubleshooting and monitoring.
  - Manage domain (Create user accounts, DHCP, DNS, Group Policy, Share Folder, backup, printing...etc.), troubleshoot is problems.
  - Installing UPSs for electric safety of computers, network devices, and printers.
  - Establish all types of new networks (Wired and Wireless) in the outdoor sites.
  - Installing
- ***From Augusts 2014 till March 2015: Compu Magic International***
  - material control engineer (familiar with Fitting, electrical, steel structure, mechanical and piping material)
  - Configure MS Outlook with Mail Server and troubleshoot its problems
  - IT help desk
  - Network hardware installation and maintenance.
  - Network Administration troubleshooting and monitoring.

- Manage domain (Create user accounts, DHCP, DNS, Group Policy, Share Folder, backup, printing...etc.), troubleshoot is problems.
- Installing UPSs for electric safety of computers, network devices, and printers.
- Establish all types of new networks (Wired and Wireless) in the outdoor sites.
- ***From July 2011 to June 2014: (Economic Group Broker)***  
IT responsible for:
  - All Computers, Licenses, and Network devices purchasing and updates.
  - Examine and maintain office physical Network.
  - Network hardware installation and maintenance.
  - Network Administration troubleshooting and monitoring.
  - Manage domain (Create user accounts, DHCP, DNS, Group Policy, Share Folder, backup, printing...etc.), troubleshoot is problems.
  - Installing UPSs for electric safety of computers, network devices, and printers.
  - Establish all types of new networks (Wired and Wireless) in the outdoor sites.
  - Installing and configuring computers' hardware, and software, systems, Sun servers.
  - Maintain and troubleshoot problems of the Computers Hardware.
  - Troubleshoot software and hardware problems of Printers, Plotters, and Scanners.
  - Troubleshoot software and hardware problems of Apple devices (MAC, and iOS).
  - Establish CCTV and IP surveillance systems in the Office building and outdoor sites and troubleshoot their problems.
  - Troubleshoot low current systems problems.
  - Install fire alarm systems in both conventional and addressable types and troubleshoot their problems
  - Install IP and CCTV surveillance systems and troubleshoot their problems.
  - Install Access Control systems and troubleshoot their problems.
  - Install sound systems and troubleshoot their problems.
  - Install Theft Alarm systems and troubleshoot their problems.
  - Install attendance devices.

## Courses:

- ***MCITP (Client, Server, Application, and Infrastructure)***  
***Including:***  
 Client (XP, Win7) & Server (2003, 2008, 2008R2)  
 Course:
  - Device and Disk Management.
  - User Accounts creation, types, and Fast User Switching.
  - Workgroup and Domains Management.
  - Domain creation, Delegate control, Group Policy, and Backup.
  - Sharing, Security permissions, Map Network Drive, Printers sharing, and Offline Files.
  - Remote Desktop, Remote Assistance, Telnet, WSUS (Windows Server Update Service).

- Shadow Copies, Auditing, Quota, User Profile, System Restore, and Windows Easy Transfer.

#### **Infrastructure Course:**

- TCP/IP, Network Fundamentals, Routing, Netting, Remote Access, VPN, IP sec, and RDB web.
- DNS, DHCP, DHCP splitting, and Network Access Protection.
- Name Resolution, Clustering, DFS Replication.
- Windows Firewall, Virtualization, Windows Media Service 2008, Failover Clustering.

- ***CCNP SP Route***

- ***CCNA Course including:***

- TCP/IP introduction, Ethernet Fundamentals, IP addressing and Sub-netting.
- ARP, RARP, Proxy ARP, ICMP, DHCP and DNS Concepts.
- TCP and UDP protocols, Basic Router configuration, Router S/W & H/W components.
- Router technologies and simulation on configuration multiple routing protocols.
- Switching technologies including configuration VLANs, VTP, STP, securing switch access.
- Securing data transfer using Access Control Lists.
- Troubleshooting various routing and switching problems using simulators.

### **Education:**

Faculty of Commerce - Ain Shams University 2013

### **Languages skills:**

Arabic: Mother tongue.

English: My native tongue.

### **Individual Work:**

- Well organizer, hard worker, fast learning, good trouble shooter, Attention to detail.
- Ability to work under stress, able to learn and require new skills, and dealing with all levels.
- The ability to remain flexible and calm under pressure and in the face of a tight deadline.

### **Interests:**

- Follow-up development in the field of computers and mobile phones.
- Reading in all fields