



CURRICULUM VITAE

:NAME	Waleed Farouk Mahmoud ElshikhAli
:DATE OF BIRTH	13.08.1979
:NATIONALITY	Egyptian
:RELIGION	Muslim
:MARITAL STATUS	Married

Military Service: Final postponed
Elgharbia-Smanood-MeetbadrHalawa
ADDRESS:
waleed79@live.com **E-mail address:**

:SCHOOL EDUCATION

A) Faculty general
education -Arabic
.Dep

:PROFESSIONAL EDUCATION

F.O.S Front Office Skills
Service excellence
Management

:Career Summary

- Reach the highest degree of guest satisfaction •
- keep effective key control •
- implement the guest cycle as per standard •
- leading the team for the success •
- evaluate the employee •

:PRACTICAL EXPERIENCES

- Room conditions •
- Detailed knowledge of the house keeping department •
- Detailed knowledge of Front Office related departments •
- Team leader for Front Office department •
- Ensuring smooth operation within the department •
- Very good communication and team work skills •

:LANGUAGES

ARABIC: Mother tongue

French: very good

English: Very good

GERMAN: good

:COMPUTER SKILLS

Fidelio (6.05, 6.12, 6.20, 6.24), Windows, power point, Internet, Promaster,
(Suit 8

:WORK EXPERIENCE

- Receptionist at Grand Sharm Hotel from 2007 until 2010** •
- Receptionist at Grand Makadi Hotel from 2017 until 2019** •
- Shift leader at Grand Makadi Hotel from 2019 until 2020** •
- Shift leader at Makadi Spa Hotel from 2021 until 2022** •

.Setting up standards for The Reception on the level of a 5*hotel *

Hobbies

Football and swimming -

Note: Im well known on Holidaycheck

.Please do not hesitate to contact me, if references are required

.Thank you

Waleed Farouk
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