

# Hajar BOUCHDY



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## Objective

Seeking work as a cabin crew with a professional and reputed airline. A motivated who takes considerable pleasure informing lasting positive impression with clientle.

Immensely enjoy contact with others and is driving to exceed the expectation of both customers and colleagues.

## Education

**2016 - 2019:** 3 years of higher studies in English literature at Hassan 2 University.

**2015 - 2016:** 1<sup>st</sup> year of higher studies in the economic at Hassan 2 University.

**2014 - 2015:** Baccalaureate at Abdelkrim El Khattabi high school.

## Work experience

**April 2020, August 2021, "Allo Masques" Subsidiary Kechly, Stand organizer Casablanca & Mohemedia,**

Sales of masks during Covid period.

**November 2018, December 2019, "Accolade Center", BtoB/BtoC Custom manager,**

Management of customer portfolio, processing of complaints, processing of orders and after sales service.

**January 2017, January 2018, "LMM Agencement", General management assistant,**

Managing schedules, reception, preparing meetings and handling administrative paperwork.

**September 2015, August 2016, "KM Invest", Sales agent,**

Prospecting for new customers.

## Skills

- Customer service,
- Verbal communication,
- Adaptability,
- Leadership,
- Hardworking,
- Flexible.

## Personal details

<b>Date of birth</b>	1997/04/07	<b>Passport number</b>	B1613865
<b>Weight in Kg</b>	70	<b>Height in Cm</b>	170
<b>Healthy BMI</b>	Excellent	<b>Languages</b>	English, French and Arabic