<u>CV</u>

Razan Sami Sulaiman Alrawashdeh

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Personal information:

Birth Date: 27/11/1998

• Address: Tabarbour – ALaqsa street

• Nationality: Jordanian

Education:

- Translation at Alyarouk University .
- High School, ilhusaineah.

Experience:

- Customer servos at CS mena
- Sales at via moda

My duties on the above-mentioned Jobs include but not limited to the following:

- Open and maintain customer accounts by recording account information.
- Prepare product or service reports by collecting and analyzing customer information.
- Contribute to team effort by accomplishing related results as needed.
- Manage large amounts of incoming calls.
- Generate sales leads.
- Identify and assess customers' needs to achieve satisfaction.

Training Courses:

- Communication skills at work Injaz
- Work Ethics Injaz
- Goal (Females Empowerment Training) –Injaz

Voluntary Work:

- Bank of Clothe
- Marathon Samsung Amman

Personal Skills:

- Communication skills.
- Adaptability.
- Ability to work under pressure.
- Team work.
- Time management.

Hobbies and Memberships:

- Reading, camping and voluntary work
- Member in Alhassan Youth Award

Languages:

- Arabic Mother Language
- English Good Command (reading, writing, speaking)

Thank you for your time and consideration. I feel certain my strong initiative and commitment to excellence, coupled with my solid management background will be of immediate value to your organization. I look forward to your response and hope to learn more about your organization's plans and goals, and how I can contribute to its success.

Sincerely, Razan Alrawashdeh.