



PERSONAL INFO.

Place of Birth : Amman - Jordan
Nationality : Jordanian
Birthday : 18 – 10 – 1988
Social Status : Single

PERSONAL QUALITIES


- Leadership
- Critical Thinking
- Quick Learner
- Teamwork
- Strong Work Ethic
- Problem solving
- Collaboration & Creation
- Effective Communication and interpersonal Skills


LANGUAGES

Arabic 
English 

CONTACT

 Amman – Jordan

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WALAA ABUAMER

Business Management

ABOUT ME

I am Looking for a Special position full of challenges that will develop my skills and enhance my practical experience in the long term. I am hardworking and eager to get opportunities to improve myself professionally and contribute to the organization's growth with quality services.

EDUCATION

- **Islamic Sciences University**
 - Bachelor's Degree in Accounting 2011 - 2013
- **Princess Tharwat College**
 - Diploma Degree in Computer Information Systems 2009 - 2010

EXPERIENCE

- **Cairo Amman Bank**
 - Non-financial services specialist 17/03/2013 - Now
 - Customer Service Specialist/Call Center

PERSONAL QUALITIES

- Core Values .
- E. Signature .
- Knowledge of FATCA instructions PayPal .
- Temenos .
- Control procedures for individual loans .
- Frequent errors related to passing transactions on the loan automation system .
- Documentary Credits .
- Security and public safety Institutional excellence and definition of the general strategic objectives of the Bank .
- Foreign outgoing transfers, mechanisms for applying compliance control requirements .
- Mechanism for issuing and printing bank cards .
- Individual facilities .
- Foreign trade financing and bank guarantees .
- New bank services and products - middle branches .
- Customer management service .
- Swift transfers and bank checks .
- Money Laundering, Terrorist Financing, International Sanctions and Global Ban Lists – Law .
- Credit risk market risk quality standards of customer care Anti-money laundering and terrorist financing .
- Communication skills Functional excellence skills Communication skills with people with disabilities in banking institutions .