



# MARWEN BELHAJ

Customer-focused Technician in auto mechanics and electricity seeking an Automotive Technician position. Meticulous troubleshooter familiar with all common aspects of foreign and domestic automobile repair and maintenance. Strong multitasker with solid communication skills and a natural ability to work efficiently in team settings while also functioning well independently.

## PROFESSIONAL EXPERIENCES

### **Technician in auto mechanics and electricity STAFIM - Tunisia**

**2018 - 2022**




- Perform maintenance and repair on customer vehicles.
- Identify problems with vehicles using the diagnostic equipment.
- Explain automotive repairs and issues and provide great customer service.
- Plan repair procedures using charts manuals and experience.
- Test the functionality of parts and systems
- Perform basic auto care and maintenance tasks such as oil changes, fluid level checks, and tire rotation.
- Repair and replace brake pads, wheel bearings, sensors and other parts.
- Perform routine maintenance and general mechanic work on vehicles.
- Prepared to get additional certification as needed.
- Willingness to learn with hands-on training.
- Help keep repair shop clean and organized.
- Keep a professional appearance.

### **Technician in auto mechanics and electricity General mechanics garage, TUNISIA**

**2017 - 2018**

- Repair brake and steering systems.
- Diagnose and repair electrical and electronic systems.
- Replace or repair transmissions and fuel components as needed.
- Repair cooling components and systems including air conditioners and engine cooling.
- Perform emissions inspections, safety checks and similar state-regulated vehicle examinations.
- Maintain a clean, safe working environment.
- Produce legible and accurate paperwork reflecting work performed.
- Possess a valid state driver's license for conducting test drives.
- Installing and troubleshooting immobilizer and alarm systems.
- Gathering information from customers about issues with their electrical system.
- Diagnosing electrical issues and proposing a course of action.
- Providing customers with estimated time and cost for repairs.
- Repairing and replacing faulty wiring or electrical systems.
- Servicing of electrical automotive parts.
- Servicing and repairing electrical systems on agricultural vehicles.
- Maintaining a clean working environment.
- Completing job reports and processing paperwork.

## **CONTACT**

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-  Doha, Qatar

## **EDUCATION & TRAINING**

- Baccalaureate Level in Technical Science.
- Technician in auto mechanics and electricity.

## **SKILLS**

- Ability to maintain a professional appearance and provide friendly customer service.
- Must read, interpret and transcribe data in order to maintain accurate records.
- Perform routine maintenance and other tasks in a fast-paced environment.
- Advanced knowledge of modern vehicular electrical systems.
- Customer & personal service.
- Excellent communication skills.
- Critical thinking.
- Coordination & Time Management.
- Ability to work in a team structure & under pressure.
- MS-Office (Word, Excel, PowerPoint and Windows).
- Smart in appearance and articulate.
- Strong passion for customer satisfaction. Positive, enthusiastic, self-motivated approach.
- Superb organizational and leadership skills.
- The ability to stand and walk for extended periods of time.
- Meet schedules and time lines.
- Ability to distinguish subtle color variations.

## **LANGUAGES**

- Arabic : Mother tongue
- French : Written and spoken (Excellent)
- English : Written and spoken (Excellent)