

Mahmoud

Ramadan Hussein



Contact

Address:

371 Mostafa Kamel st., Al-Raml,
Alexandria

Phone:

+20 128 331 1623

Nationality:

Egyptian

DOB:

19/01/93

Marital Status:

Single

Military Status:

Exempted

Languages

Arabic – Mother tongue

English – B2

Hobbies

- Writing
- Sketching
- Photography
- Design

Summary

Mahmoud can keep customers happy, shelves stocked, tills manned and displays looking beautiful. He has a 'nothing is too much trouble' attitude towards ascertaining the customers' needs and wants and ensuring that all of them are met. In his current role, he is the friendly face of the store and has a reputation for upholding its reputation by helping each customer find exactly what they came in for. He knows how to develop the name and image of a business through compliance with all company policy and procedures. As a fast learner, he finds it easily keep up to date with a stores product's in order to help customers. Right now, he is looking to join a company where she will receive the tools and support needed to make a big success of the role.

Skill Highlights

- Promoting the store brand, products and services at all times.
- Adhering to stock control procedures.
- Working on the tills and handling customer's transactions.
- Keeping customers fully informed regarding outstanding orders.
- Maintaining a fully stocked store.
- Managing point-of-sale processes.
- Strong decision maker
- Complex problem solver

Experience

Cashier - 09/2008 to 10/2012

Muslim Restaurant, Alexandria

Supporting the management team where possible.

Accepting cash from customers for the purchase of goods.

Promoting offers, events, and other bonuses in store.

Tele Sales – Part-timer - 10/2012 to 01/2015

Asma Tech, Alexandria

Excellent customer care and advanced selling skills.

Acting with a professional and respectful manner with all customers.

Registration Employee

Bus Supervisor – 01/2016 to 08/ 2019

GoBus, Alexandria

Movements supervisor – 08/2019 to present

Royal Bus, Alexandria

Education

Technical Diploma: **Technology and IT Institute** – 2015

Alexandria, EG

