






# Enas Muhammed Badawi

## Contact

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## About Me

Seeking a position as a graduate of Alexandria University with a Bachelor's degree in Sculpture from the Faculty of Fine Arts. I aim to join a reputable organization where I can apply my skills, contribute to its success, and enhance my professional growth.

## Skills

- Crisis Management
- Communication skills
- Time Management
- Problem Solving
- Critical Thinking
- Multi-Tasking

## Education

- Faculty of Fine Arts  
Sculpture Department  
*Alexandria University* 2011 - 2015

## Experience

- Call center  
*White Point EL ABD Store* 2016 - 2019  
Developed excellent communication and interpersonal skills while handling a diverse range of customer inquiries.  
  
Gained expertise in problem-solving and conflict resolution to ensure customer satisfaction.  
  
Enhanced time management and multitasking abilities by managing high call volumes efficiently.  
  
Proficient in using CRM systems and maintaining accurate customer records.  
  
Built a strong ability to work under pressure and meet performance targets consistently.
- Call Center  
*Petro Group For Trading and industries* 2019- 2022  
"Gained strong communication skills and the ability to handle customer inquiries effectively, ensuring a positive experience and timely resolution of issues."