Aya Talaat Mosallam

Contact number: +201157628440

Email: ayamosallam197@gmail.com

26 A Mahrouki street, Al agouza, Giza.

# Personal information

Date of birth: 07 July 1991

Nationality: Egyptian

# Experience

Employer: Local language center in Moscow, Russia.

Job title: Private tutor ( English language) for children aged 10 to 15 years old | September 2010- June 2012.

Employer: Russian cultural center ( language department) , Cairo.

Job title: Manager | January 2013- September 2013.

Employer: Moscow news magazine.

Job title: Translator- Journalist | January 2014- August 2014.

A member at Cairo’s Foreign Press Association.

Employer: Emirates Airlines UAE.

Job title: Stewardess ( Inflight service- Cabin Crew) | 13 April 2015- 15 August 2020.

**Key responsibilities and accomplishments:**

* As a cabin crew part of my responsibility was to deliver the highest standards of quality service to all customers (proven record from customers and manager written compliments).
* From my work experience I’ve possessed a proven track record of supervisory, communication and customer service skills.
* Served many VIP customers.
* Met sales targets selling duty free on board the aircraft.
* In charge of overall safety and security on board.
* As a stewardess I’ve traveled over 90 countries, which led to me experiencing different cultures and knowing how to behave respectfully to each one.

# Education

Manor house school graduate (from Nursery till high school).

Egyptian High School Diploma | August 2008.

Finished 2 years Russian language (level 2), studied 2 years Journalism specialty at ( People’s Friendship University) Moscow, Russia | January 2009- June 2013.

Currently, Second Year student in Cairo University English Literature Department, faculty of Instant English translation, 2024.( open university program).

# Skills and abilities

* Motivated, competent, professional, compassionate and team builder, able to navigate effectively in high-stress situations and achieve goals on timely manner.
* Hardworking , fast learner , trustworthy and reliable person.
* Worked on an international level industries with expertise in managing and organizing, with aptitude in Emotional Intelligence and communication.

**Languages And Other:**

* Arabic – Native.
* English- Expert.
* Russian- Intermediate.
* Proficient use of MS Office, Adobe Acrobat.