



# Ahmed Gamal Soudi

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Gharbia, Egypt

Marital Status: Married

Date of Birth : 11/11/1980

## CAREER OBJECTIVE

- To secure employment with a reputable company, where I can utilize my skills, knowledge and business studies background to the maximum.

## EDUCATION

### Study Program

Bachelor's degree in Social Work  
Damanhour University

*Graduated : 2002*

## WORK EXPERIENCE

### Business Owner

Mobile Shop (Technical support, Marketing, Sales, Accessories)

01/2013 - to present

### Raya Company

Customer Service / Complaint Manager At McDonald's Egypt Project "19991"

10/2007 - 9/2012

### Hilton, Nuweiba

Hotel Front Desk Reception & restaurants Department

07/2005 - 06/2007

## SOFT SKILLS

smart and creative problem solving

Excellent observer

Works under pressure

An eye for detail

Leadership

Excellent communication skills

Time management

Minimize the costs and the expenses

Communication skills

## SOFTWARE SKILLS

MS Office

Spreadsheets

Social Media

Presentation systems

## Other Qualifications

- Customer service, communication, data entry and sales course in Raya Company

- ICDL certificate

## LANGUAGES

Arabic  
Native or Bilingual Proficiency

English  
Full Professional Proficiency