

# Amal Ashraf Mohamed Abdelhamed

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## Personal Details

- Date of Birth : 11/3/1995
- Nationality : Egyptian

## Languages

- Arabic
- English

## Education

- **Cairo High Institutes** 2017  
Bachelor's degree in Administrative Sciences ,Foreign trade

## Experience

- **Premier Market Egypt** 8 /2021 - Present  
Head cashier and customer service supervisor
  - Create and maintain a positive work environment for all cashiers
  - Communicate with customers and address any problems they may have
  - Serve as the primary point of contact for customer service associates
  - Operate registers and perform general checkout functions
  - Generate reliable and accurate till reports from every register
  - Resolve cash tills when closing, ensuring the money matches the report and is stored safely
  - Assist cashiers with requests such as price checks
  - Maintain a clean working environment by wiping down registers during downtime
- **Premier Market Egypt** 1/2021 - 8/2021  
Cashier  
Managing transactions with customers using cash registers  
Scanning goods and ensuring pricing is accurate  
Collecting payments whether in cash or credit
- **Premier Market Egypt** 1/ 2020 - 12 /2020  
Order picker and taker
  - Receiving orders from customers through the online order system or by phone.
  - Processing orders according to customer wishes with regard to the safety and quality of the products sent.
  - Review the request and verify customer satisfaction.

## Skills

- Microsoft Windows
- Hard working
- Teamwork
- Leadership
- Internet Surfing and related Skills
- reading
- Writing or blogging