



Ramy Mohamed El Kolaly

ICT Engineer

Mobile number : 20.1228222881
Email Address: ramy.elkolaly@gmail.com
<https://www.linkedin.com/in/ramy-elkolaly-31776032>

PERSONAL SUMMARY

An engineer, Having team leading experience including motivating staff to achieve the company objectives in the requested time, Also an effective communicator at all levels within an organization.
I am grateful for your attention in considering me for this position. Working allow me an outlet for what I think it is my abilities

WORK EXPERIENCE

ICT Engineer at ABUQIR	July 2020 - Present
Egypt - Alexandria	
Installation and maintenance telecom, network infrastructure, wireless APs, MW links and camera system.	
System administrator and power user of active directory, virtualization, Kaspersky and Fortigate.	
Following up client requests and the scope of my technicians.	
Also strong experience in Helpdesk support.	
Quality Coordinator at SYSTEL	September 2017 - March 2020
Egypt - Cairo	
Supervision of ZTE Security project at Orange sites in Delta and technical support for staff.	
Environmental inspection and auditing on orange sites for quality supervision.	
Assistant Site Manager at UPMOC	June 2014 - August 2017
Saudi Arabia - Riyadh	
Assistant site manager in KFSC (King Fahd Sport City) in Saudi Arabia/ Taif.	
Following up all staff for following fields (Electric, electronic, telecoms, fire alarm, CCTV,sound system and all networks requirements).	
Telecommunication engineer at SECTRA-MOBINIL	December 2012 - March 2014
Egypt - Cairo	
Auditing and consulting on MOBINIL sites.	
Inspecting on sites, make report with snags list and evaluation.	
Following up maintenance companies for replying these reports and evaluating the performance.	
Senior Engineer at MOBISERVE HOLDING	June 2011 - November 2012
Egypt - Cairo	
Handling corrective and preventive alarms with engineers and technician staff GSM & DCS.	
Maintenance for Orange sites in Delta area (software and hardware) Indoor and Outdoor units.	
Multi microwave links maintenance (Software and Hardware) indoor and outdoor units.	
3G Maintenance for Orange sites in Delta area (Software and hardware) of Nokia Node-B.	
Maintenance of fire alarm systems (ASSER-FOTAIN-ZETA).	
Good background in power system and control.	
Good background in air-conditioning operational system.	

Site Engineer at SYSTEL MOTOROLA

May 2008 - May 2011

Egypt - Cairo

Maintenance of Motorola BTS's (MCELL6, Horizon macro, Horizon II macro, Horizon micro and Horizon II micro).

Commissioning and Integration, Upgrade, Downgrade, Reconfiguration and of Motorola BTSs.

Multi microwave links maintenance (Software and Hardware) indoor and outdoor units? Good background in power system and control.

Good background in air-conditioning operational system.

Maintenance Engineer at MENATEL

May 2007 - April 2008

Egypt - Cairo

Installation and maintenance for phones starting from lines from NE in exchange to the box in the field and super vision my technicians.

Good user with PMS7 application.

ADSL (new installation, maintenance, and following the problems as hard or software).

IT Supervisor at Makadi Palace Resort Hotel

Dec 2006 - April 2007

Egypt - Hurghada

Installing and upgrading wireless internet networks.

Antennas Installation & Orientation.

Perform wireless access point network design.

Problem identification, testing, and resolving.

Making the configuration of the Access points as (D-Link, Air live, TP link.....etc.).

Configure Dial-UP and VPN remote access.

Configure network clients, services and protocols.

CERTIFICATION

- **GOOGLE IT SUPPORT SPECIALIZATION**

Issued in: December 2021

This certificate does not expire

<https://coursera.org/share/529fb94503e6d773e20ba599b6655030>

- **FOUNDATIONS OF PROJECT MANAGEMENT**

Issued in: August 2022

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<https://coursera.org/share/ee7ed7d0a04e569284fe6fcefeeb1879>

- **CCNA, MCSA, CompTIA**

Self study

SKILLS

Active directory / Level: Expert

GSM, Telecommunication, 2G, 3G, BSS, Node-B / Level: Expert

Microwave transmission / Level: Expert

Help desk for computers environment / Level: Expert

IT security / Level: Intermediate

system administration / Level: Expert

windows server / Level: Expert

computer hardware troubleshooting / Level: Expert

pc networking / Level: Expert

hardware / Level: Expert

servers / Level: Expert

windows 10 / Level: Expert

operating systems / Level: Expert

outlook / Level: Intermediate

Fortigate / Level: Intermediate

Kaspersky / Level: Intermediate

PERSONAL INFORMATION

Birth date: 26 December 1983

Nationality: Egypt

Residence Country: Egypt – Tanta

LANGUAGES

English / Level: Intermediate

EDUCATION

Bachelor's degree / Telecommunications and electronics at Tanta university Faculty of engineering

Tanta, Egypt

2006