FATMA ELZAHRAA ABDALLAH KHALAF

I graduated from Ain Shams University, Faculty of Arts, Department of Drama and Theatrical Criticism, I am 26 years old, I have many certificates in many fields and I have many skills, I speak English well.

SKILLS	 stress management - Team Work.
	 Effective Communication - Self Confidence.
	 Time Management Skills - Decision Making.
	 Problem Solving - Setting Goals.
	 Emotional Intelligence - Negotiation Skills.
EDUCATION	THEATER CRITIC
	 Graduated from Faculty of Arts, Department of Drama
	and Theatrical Criticism.

• Ain Shams University, 2015 - 2020.

EXPERIENCE	TECHNICAL SUPPORT AGENT worked in 2021-2022 • I worked as a technical support worker at Exceed, Nasr City.
	I HAVE OBTAINED MANY COURSES AND
	CERTIFICATES, INCLUDING THE FOLLOWING:
COURSES	• freelancing course 2023
	• canva course 2023
	CERTIFICATE FOR NETWORK ASSOCIATION COURSE 2022.
	CERTIFICATE FOR PROFESSIONAL ICDL MATCHING BUSINESS 2022.
	CERTIFICATE FOR ENTREPRENEURSHIP COURSE 2022.
	CERTIFICATE FOR Customer Service 2022.
	CERTIFICATE FOR LEADERSHIP SKILLS 2021.
CONTACT	• Phone number: 01023334454.
	 Email: fatmaabdullahkhalaf@gmail.com.
	 Address: 10A Al-Shari'i Street, Selim Al-Awal, Hadayek Al- Zaytoun.