



YASMIN EHAB ABDELGABER

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DOB 20 june 1995

Objective

To bring my strong sense of dedication, motivation, and responsibility, and to utilize my management skill qualification obtained through AlAlsun Higher Institute

Experience

Egypt Post

Senior Agent
Floor Support at Egypt Post
Inquiry Desk at Egypt Post
Team viewer
Operation Team Leader delegate
Teaching updated information
Interviews Coordinator
purchases Dispute and Applications Complaints
Classification Follow up

Dec 2022 - Present

Egypt Post

Call Center Agent

Aug 2020 - Dec 2022

Baladna Elyoum News Paper

Journalist

jul 2017 - Oct 2018

ALFajr News Paper

journalist

Nov 2018 - jun 2019

Smart collection

collector

jul 2019 - Dec 2019

Brand creation

Sales executive

Dec 2019 - Mar 2020

Education

Higher ALalsun Institute

Bachelor of Commerce
2019 — Grades - Pass

Cambridge University

Course in the arts of journalism and media
2017 — Grades - Very good

Skills

- Writing skills
- Ability to work good individually and in a group
- Ability to work under pressure
- Ability to learn new skills in short time
- Flexibility
- communication
- Problem solving
- Critical thinking
- Responsibility
- Mathematics
- Leadership
- Computer skills : Excellent in Microsoft Word, Excel, Power Point