



PERSONAL BACKGROUND

D.O.B : 22/12/1991
Nationality: - Syrian
Marital status: Single

CONTACT ME.

Phone No : + (964) 7517608147
00961 76 041 744

Email
alhalahomar@gmail.com

Address
Iraq - Erbil - Lebanese Village

OBJECTIVE

seeking a position in which my experiences and training can help to increase the value of the organization.

Provided technical support and patches to clients.

Managed accurate problem description.

Supported Application Support Manager

EDUCATION

Bachelor in Communication Technology BACT Syrian , virtual university in 3rd year

Technical Diploma in Electrical Engineering , Damascus University (2014 - 2017)

Certificate in maintenance of mobile phones from the Lebanese Ministry of Education & Higher , Mira training center - Hamra-Beirut (25/11/2016 to 25/2/2017)

Works and Experiences

PES (Printing Engineering Systems) (Nov/2019 - Now)

Technician team leader

Iraq \ Erbil \ Italian Village

Responsibilities

- Install machines and training operators .
- Research and identify solutions to software and hardware issues
- Diagnose and troubleshoot technical issues
- Talk clients through a series of actions, either via phone, email or chat, until they have solved a technical issue .
- Follow up with clients to ensure their fully functional after troubleshooting .

Mimaki CJV150 Series - JV150/300 Series

UJF 3042 Series - UCJV 300 JFX 200 - UJF 6042 MKII - TS300P - TX 300P (Brother GTX) (Flora LJ 320 8P) (laser Machines) (ZSK Embroidery) (CNC)

All mimaki machines series

All Chinese printers (LIYU - Phaeton - Allwin - Wrr-color - INFINITI - Locor....etc)

Stars Innovation - Technical Engineering Support (2016 - Oct/2019)

Lebanon \ Beirut \ Sin el feel

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Lebanese House Environment Association (2014 - 2016)

Lebanon \ Chouff \ Kfar him

Responsibilities

- Responsible for printing and maintenance services
- Network Operations Technician
- Organizing volunteer training centers

Pc Club Mobiles and computers company (2011 - 2014)

Lebanon \ Chouff \ Bekaata

Responsibilities

Sales & Maintenance of cellular mobiles and computers (hardware and software)

MEGA NET (2009 - 2011)

Syria \ Damascus \ Jaraman

Responsibilities

Technical maintenance network and graduation projects For college students

Volunteer Activities

- Lebanese House Environment Association –Lebanon Strengthen the capacity of coach and resolving disputes of the youth (El Shouf - Mount Lebanon)
- Generation for Peace (Saïda)

Trainings and Courses

- Training about (Time Management) 2020
- Training about (Communication Skills) 2021
- Training on Microsoft Office 2020

Languages

- Arabic : Fluent (Writing , Reading & Speaking)
- English : Good (Writing , Reading & Speaking)

QUALIFICATION & SKILLS

- Microsoft office (word, excel, power point)
- Adobe (premiere, illustrator, after effect)
- Troubleshoot Hardware and Software Problems
- Recover Data from a Non-Booting Operating System
- Format a Computer and Understand Windows Licensing
- Repair a Damaged Windows Install
- Setup a Basic Wired/Wireless Network
- Basic Network Troubleshooting
- Knowledge of operating and repairing different models of mobile phone
- Experience in negotiation and persuasion.
- Excellent Communication Skills
- Able to work in different conditions.
- Organizational and administrative skills.
- Strong interpersonal and communication skills.
- Able to work under pressure.
- Accuracy in analysis and attention to quality
- Planning, evaluation and work development
- Ability to manage and analyze data
- Follow the instructions and pay attention to the details
- Problem solving ability, disciplined and loyal.

References

**Mr. Philippe Haddad Technical Support Manager Stars
innovation**

Address: Lebanon – Beirut – sin el feel

Tel: 00961 3575 362 / 00961 7191 1556

Email: philippe@starsinnovation.com

Ms. Amal kanafani

Deputy Chairman of the board Lebanese House Environment

Association Address: Lebanon – Chouff

Tel: 00961 7142 7176

Email: info@lhee



Mimaki

12/4/20

This certificate is awarded to
Omar Alhalah
Stars Innovation S.A.L.

In recognition of your completion of the learning plan
JFX series for Sales

平木 孝弘

Mimaki Europe B.V.
Managing Director
Takahiro Hiraki

www.mimakieurope.com

Mimaki Europe B.V. // Starmadijk 7E, 1102 AA Dieren, The Netherlands // M: info@mimakieurope.com

Mimaki

2019-06-11

This certificate is awarded to
Omar Alhalah
Stars Innovation S.A.L.

In recognition of your completion of the learning plan
UJF MkII series for Service Technicians

池田 裕司

Mimaki Europe B.V.
Managing Director
Yuji Ikeda

www.mimakieurope.com

Mimaki Europe B.V. // Starmadijk 7E, 1102 AA Dieren, The Netherlands // M: info@mimakieurope.com

Mimaki

2019-05-26

This certificate is awarded to
Omar Alhalah
Stars Innovation S.A.L.

In recognition of your completion of the learning plan
Basic training courses

池田 裕司

Mimaki Europe B.V.
Managing Director
Yuji Ikeda

www.mimakieurope.com

Mimaki Europe B.V. // Starmadijk 7E, 1102 AA Dieren, The Netherlands // M: info@mimakieurope.com



MANWINWIN
SOFTWARE

IMPROVING MAINTENANCE • SINCE 1981 •

Training Certificate

Navaltik Management-Organização da Manutenção, Lda. certifies that

Omar Alhalah

[Date of birth: 01/01/1992 – ID Card No. 13100004264]

has completed a 40-hour training on «**ManWinWin Software Implementation – User level**» carried out in Stars Innovation SAL headquarters, Lebanon, from 27th to 31st May 2019.

Beirut, 31st May 2019

Navaltik Management, Lda.

José Fernandes

José Fernandes
Development and Strategy Manager
Partner

Trainer

João N. T. Marques
João Nunes Marques
Maintenance Management Consultant

[CFF 2019/021]

Navaltik Management-Organização da Manutenção, Lda.
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