

# *Eslam Ebrahim Hassan*

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## PERSONAL DETAILS

- **Date of Birth** 28<sup>th</sup> of Sep 1989
- **Marital Status** married.
- **Military Status** Completed

## EDUCATION

- ❖ **Qualification** BSC of commerce, Mokattam Academy.
- **Degree** Bachelor's degree in Management Sciences.
- **Year of graduation** May 2010.

## WORK EXPERIENCE

- GTS Officer - Operation Corporate Service Unit at **Abu Dhabi Commercial Bank "ADCB"** from Jun 2020 till now.
- Sales Officer "Credit Card & Personal loan" at **Union National Bank** from Mar 2018 to Jun 2020.
- Sales Officer "Credit Card" at **Ahly Bank of Kuwait "ABK"** from Jun 2015 to Feb 2018.
- Sales Officer "Credit card" at **Barclays Bank** from Apr 2014 to May 2015.

## COURSES

- Human Development course.
- Selling Skills.
- Business Etiquette.

## SKILLS

### **Language skills:**

- **Arabic** Mother tongue.
- **English** Good (speaking – writing).

### **Computer skills**

- Ability to use Microsoft office
- Internet

### **Personal skills:**

- I have the ability to work well individually and in groups.
- I have the ability to learn new skills in a short time.
- I have the ability to creative and time management.
- Excellent interpersonal and communication skills.
- Good in dealing with customers.
- Team working spirit.
- Excellent product knowledge.
- Persuasion and negotiation.