#### <u>C.V</u>

# Personal Data:

Name: Ola Adel Abo Eldahb

Nationality: Egyptian

D.O.B: 27/07/2000

Address: 10 st., amin elkady – Elzaitoun

Marital status: Single

E-mail: olaadel494@gmail.com

Religion: Muslim

Mobile no: 01155497135

### **Education :**

- Faculty of Education Ain shams university
- Department: Phychology
- Graduation year: 2022
- Grad : Excellent (first in batch)
- A mini master's thesis entitled: The level of ambition and its relationship to mental intelligence.

#### <u>Language Skills:</u>

- Arabic: mother tongue
- English: Good
- France: Good

## **Computer Skills:**

- Good for using computer.
- Good command for using internet.
- Good user of Google Drive, Gmail, YouTube.. etc.
- Good command for using Office programs, Outlook, Word and Power Point.

#### Experiences:

- Call Center Specialist & Customer Service at Aqua Tech International for water treatment units.
- Responsible for the collection, complaints, malfunctions, maintenance and sales department in the same company.
- Telesales at Success Academy.
- Call center & Customer Service at Orman School.
- A Volunteer at a school in the Abaza for Adult Education.
- A Volunteer at Ansaf Serri School, in the Department of Psychology.
- A training Course at Al Helmia High school for Girls.
- I got first place in the Judo Republic Championship.
- Participation in the Republic Swimming Championships.
- She won first place at the level of Ain Shams University in performing theatrical arts.
- Volunteer with the Resala Association in the caravan travel activity.
- Member of the university theater team.
- Member of Organization for Egypt.
- Member of the Gowala team.

### **Training and Courses:**

- Training course in autism spectrum disorder, rehabilitation interventions and behavior.
- A Training Course in Business Administration and Projects Management.
- A Training Course in Mishwari Program.

## Personal Skills:

- Self motivated & willing to learn
- Able to accept risk and responsibility , and enjoy working in a team .
- Ambition , with good communication skills with different types of people.
- Sociable , faithful , responsible , hard worker , organization , and ambitious