



**Radwa Hesham Ahmed**

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**Job objective:**

*Highly motivated seeking a position where my skills and abilities can be demonstrated and developed.*

**Summary of qualifications:**

- *Flexible, adapts easily to changing situations*
- *Communication skills*
- *Bilingual ( English)*
- *Problem solver*
- *Computer skills*

**Education:**

*Graduated from Faculty of Arts, 2019*

*Italian Department*

*Cairo University*

*Grade: Good*

**Experience:-**

- *Patient Relation specialist at Baheya foundation from January 2023 to Present*
- *Patient Relation specialist at The Women Hospital from March 2022 to December 2022*
- *Patient Relation specialist at Ibn Sina Specialized Hospital from November 2020 to March 2022*
- *Training at TE data from August 2018 to September 2018( Customer service department)*
- *Training at Tarot Tours Garranah\_from July 2018 to August 2018.*

*(Tickets reservation)*

- *Training at TE data from August 2017 to September 2017( Customer service department)*
- *Training at TE data from August 2016 to September 2016( Customer service & Sales department)*

**Courses:-**

- *Italian conversation Course at the Italian Culture Center September 2016*
- *Tourist guides course in Italian language.*
- *Italian translation workshop at Institute of Machiavelli*
- *English course at Concept. Egypt (level 7)*

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***References: Available upon request***