

Mohamed Hossam El Den Shaker

IT Specialist / System Administration

Summary

Being a highly motivated, adaptable, innovative person with leadership Skills, I seek to utilize my skills by working for a leading organization where I can gain practical and professional experience.



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Cairo- Egypt

- Data of Birth: 20/6/1998
- Military service: Finished

LANGUAGE

- Arabic: Mother Language
- English: Good

SOFT SKILLS

- Different fields of technology.
everything new in different fields
- Self Learning
- Negotiation
- Multi-tasking
- Fast learner
- Very good in computer skill

EXPERIENCE

Thebes International School

December 2021

IT Help Desk - networks

- Installing operating system (Win XP & 7 & 8 & 10- Win 2016 Server - Win 2022 Server), hardware troubleshooting and maintenance.
- Installing/Configuring new computers, software and applications, projectors, printers, wireless access points, and other equipment's as needed.
- Installing software and networking systems. Troubleshooting hardware, software and network equipment.
- Troubleshooting printers/scanners/copiers /projectors.
- Solving daily problem for all users like printer sharing email troubleshoot.
- Load all required software.
- Setup Active Directory, Domain Controller, Configure DNS, DHCP and Join Computers to Domain.

EDUCATION

Advenced Acadmey

Bachelor's Degree in Information Systems

Management - Certified by Cairo University 2020

- Appreciation : GOOD
- Graduation Project : Excellent
- Project about : Website design to display and sell product

COURSES

- | | |
|--------|--------------|
| • ICDL | Online |
| • A+ | Online |
| • CCNA | Scal Academy |
| • CCNP | Scal Academy |
| • MCSA | Scal Academy |