

# Mohamed El-Ashri



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Birthdate: 29-09-1991

## Objective

Utilizing & enhancing my skills & qualifications through a big organization which encourages continuous education and development of its employees.

## Professional Experience

Mar. 2017 - Now

### Customer Service & Direct Sales Senior.

Etisalat Egypt.

- Acts as store manager.
- Respond promptly to customer inquiries.
- Handling and resolving customer complaints.
- Set up new customer accounts
- Informing customers with deals and promotions.
- Receive and supervise branch stock “mobiles, accessories ...etc.”

Oct. 2015 – May. 2016

### Sales Executive.

Osoul Elaqaria Alexandria.

- Planning, implementing, managing and overseeing company's overall sales strategy.
- Involved in selling products (Lands & Apartments).
- Preparing presentations for clients to provide them with information.

Jul. 2015 – Oct. 2015

### Sales Coordinator.

Juhayna Food Industries.

- Produces reports based on the sales of employees in the sales department.
- Meets with people in other departments to help promote product.
- Trains new employees to make sure they meet various guidelines.
- Creates new and innovative ideas to sell product.

Jan. 2008 – Feb. 2010

### Customer Service Representative & Warehouse Associate.

Fathallah Market (Smouha).

<b>Academic Background</b>	<b>Faculty of Law Alexandria Univeristy.</b> <ul style="list-style-type: none"><li>• B.A. in Law class of 2015.</li></ul>
<b>Military Service Status</b>	<b>Exemption from military</b>
<b>Personal Skills</b>	<ul style="list-style-type: none"><li>✓ High communication skills.</li><li>✓ Self-motivated and hard worker.</li><li>✓ Interactive and fast learner for new tools and technologies.</li><li>✓ Ability to work in a team.</li><li>✓ Flexibility to work outside normal office hours when required.</li><li>✓ Ability to work under high stress.</li></ul>