

Mohamed radwan mohamed abdallah belal

35, sultan abd el aziz, azarita, alexandria
radwan472@gmail.com
01007407019

Work Experience

customer service representative

Tharwa Capital-Contact - october 2019 – present
Roushdy-Alexandria

- -supports customers by providing helpful information
- -Answering questions, Responding to complaints
- -Handling problems, Ensure that customers are satisfied
- -Selling products and services

Ticketing agent

Sangiovanni - travel agency - September 2018 -
February 2019
Gleem-Alexandria

- Inform customers of deals and promotions
- Make and/or Changes reservations
- Answers inquiries about flight schedules and fares
- Verifies reservations

Trainee lawyer

Shalaby law firm - June 2016 - August 2016
Asafr-aalexandria

- Drafting contracts

Trainee

Qatar national bank - June 2014 - August 2014
kafr abdo- Alexandria

Qualification

- 2016 - Bachelor of Laws (LL.B), Alexandria , university, Egypt
- 2009 - General Secondary Education Certificate (Lyce'e la liberte' language school)

Courses

- -ICDL
- -Sabre work space

Computer/Personal skills

- MICROSOFT OFFICE (EXCEL,WORD and POWERPOINT)
- Managing and communications skills
- Effective team work member
- Ability to work under pressure

Languages

Arabic - Native language
English- Fluent

Military service

Completed at the college of AIR DEFENCE
June 2017 -June 2018