



Personal Data

Name : Ahmed Abd El Fattah Abd El Hamid.

Date of Birth: 23-1-1987.

Place of Birth: Alexandria.

Address: 27 msrah el noghoum st, el bitash, Alexandria, Egypt.

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Marital statues: married.

Military Service: Exempted.

Experiences

❖ Stock Control Supervisor

4/2018 to currently

Company : aswaq fathalla

- The control operator works according to the flows and support to solve daily problems and create a preventive or long-term solution
- Proactive working and thinking with all events to preventive accuracy of parts stock and keep parts on storage
- Analysis of the results of the weekly, monthly and yearly inventories
- Positive thinking
- Follow-up, guidance and guidance of stock control personnel in the branches and the development of a weekly and monthly work plan and follow-up to results

❖ Stock Control

1/2016 -4/2018

Company : aswaq fathalla

- Carry out inventories weekly, monthly and yearly
- Follow up the stock balances

- Develop solutions to the problems of stock balances
- Reports preparation
- ❖ Customer service
3/2014 – 1/2016

Company : aswaq fathalla

Solve customer problems

Answer all customer inquiries

Hear customer complaints and suggestions

- ❖ Cashier
1/2013 – 3/2014
Company : aswaq fathalla

- ❖ Team leader of department of frozen food
3/2011 – 1/2013
Company : aswaq fathalla

Leadership Skills:

- ❖ Supervised employees and monitored their performance.
- ❖ Trained newly hired staff.
- ❖ Directed and motivated employees toward achieving the company's goals.

Communication skills:

- ❖ Persuasive, Presentable, Interactive and influential.
- ❖ Ability to work individually and as a co-operative team member.
- ❖ Able to take major responsibilities in work and life.
- ❖ Work well under pressure.
- ❖ Excellent Communication Skills.

Graduation

- ❖ Bachelor of Literature
- ❖ Department of sociology.

University: Alexandria.

Graduation year: May 2009.

Graduation degree: Accepted.

Languages:

- ❖ **Arabic as mother language.**
- ❖ **Good command of written and spoken English.**

Computer skills:

- ❖ ICDL (International Computer Driving license) certified.
- ❖ Hardware & Software training course.
- ❖ Human resource development(communication skills – power of self confidence – the art of decision making – goals achievement)
- ❖ Management and leadership skills
- ❖ CCNA
- ❖ MCSA 2012
- ❖ IT Essentials

Thank you for your time.