# Ramy Mahmoud Maghraby

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## Experience Summary

- Certified project manager and Agile Practitioner with 6 years' experience I am responsible for communication planning, success criteria, vision, mission, stakeholders, background objectives, executing and finalizing of any project based on its business case, using various project management tools.
- Help the organization by manage the team members in operations, encouraging and ensuring teamwork, aligning work processes in order to achieve high performance standards, meet established targets.
- Engagement the Team and stakeholders in a motivated work environment and communicate with internal and external stakeholders to make sure incrementally value driven Delivery.
- Comprehensive knowledge in software development life cycle, software engineering process group and IT Service Management.
- Exceptional analytic, troubleshooting and problem solving skills.
- Enjoy working with the newest Standard, Processes, Tools and Methodology of project Management and looking forward to learn more.

# Proficiency

# **Project Management**

PMP, ACP ,Kaizen Practice, ITIL, kanban board, Project Estimate, lean manufacturing, Project Risk Management, Requirements Analysis to features.

## Technical

MCSE,Linux OS,CCNA, VCenter Technology (ESXi 5.5, Vsphere), Amazon AWS,IRedMail, FortiGate UTM, Sophos UTM Microsoft 2016 Hyper-V Technology, MS office,. MongoDB, Java.

#### Professional Experience

Akhbar-Al-Yom corporation since of June2022. **IT Manager** 

- Planning, analyzing, implementing, maintaining and managing infrastructures network.
- Responsible for more than 300 switches, routers (cisco, D-link) and Support 20 servers with different operating systems "windows family and Linux Servers".
- Providing and support more than 7000 users inside and outside.
- Managing and Maintaining FortiGate and Sophos( UTMs) which included Firewall rules, NAT ,Publishing internal sites, Open VPN, Web filtering and merge between 15 internet lines.
- Installation, Configuration and Administration Microsoft 2016 Hyper-V technology ,Microsoft windows server 2003, , linux OS.

- Managing , Implementing, Maintaining VMware VCenter technology (ESXi 5.5, Vsphere,).
- Installation, Configuration, Administration & Customization of Active Directory, DNS, DHCP, IIS.
- Installation, Configuration, Administration and Customization of centOS and WHM Cpanel.
- Installation, Configuration, Administration & Customization IRedMail mail server

ELMOTAMEM-SAPESCO IT Services, Cairo December 2020 - June2022. **Product Manager** 

- Responsible for costing, estimating and planning projects.
- Effectively applies the PMI methodology and enforces project Management Standards.
- Writing summarized project progress reports.
- Deliver IT projects within scope, schedule and budget and with high quality.
- Deliver projects with focus on customer satisfaction.
- Coordinate and manage the scope, timing, and budget of multiple concurrent projects.
- Assist in project strategy design, project role staffing, issue resolution and recovery of troubled projects
- Work with the customer to establish project priorities appropriately to achieve desired organizational goals and benefits.
- Manage resource utilization and allocation to ensure all projects have the correct resources assigned with the appropriate skill sets and capacity to deliver a quality product.

Akhbar-Al-Yom corporation April 2016 - November 2020. **IT Manager** 

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Capital link Jan 2014 - Jun 2016. **IT Specialist** 

- Planning, analyzing, implementing and maintaining network infrastructures in addition to client deployment for small to large sized network environment . - Installation, Configuration, Administration & Customization of Active Directory, DNS, DHCP, IIS & RIS servers.

- Design and deployment of local-area, wide-area, and wireless networks including network servers, routers switches, hubs, and cabling.

- Implementing and managing webhosting environment with Different operating systems windows server and linux (centOS).

- Implementing and managing webhosting environment by windows IIS and lunix WHM Cpanel .

- Maintenance, support, troubleshooting and optimization of all network hardware, software, and communications links.

- Configuring Ethernet Server network cards for load balancing.

- Installation, configuration and administration of all operating systems:

- Monitoring of network performance and making adjustments when necessary.

- Creating and maintaining network configuration documentations.

- Implementing and managing data backups and disaster recovery.

- Implementing network hardware and software upgrades.

- Providing automatic distribution of application software and operating system upgrades to end users .

- Windows 98, 2000, XP, Vista, Seven, 2003, 2008 and Unix servers.

- Windows platform programs and Microsoft Office (98, XP ,2000 ,2003 ,2007, 2010)

- Installation and configuration of various Anti-Virus and security products.

- Managing user accounts and groups, Assigning permissions to users and groups, configuring File, Print and Internet Servers.

- Configuring Internet Connections including dial-up, ISDN, DSL and leased lines.

- Testing and troubleshooting for network problems (physical and logical problems) performing.

Computek Training Center Apr 2012 - Jan 2014. **IT Manager** 

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- Implementing and managing data backups and disaster recovery.
- Implementing network hardware and software upgrades
- Installation and configuration of various Anti-Virus and security products.
- Installation and configuration Windows 98, 2000, XP, Vista, Seven, 2003, 2008 and Unix servers.
- Configuring and troubleshooting Internet Connections .

El Ahram Management & Computer Center-AMAC Aug2009 - Jan 2012.

# **Assistant Instructor**

# Projects :

**1**- 60/60news application for android and IOS(ELMOTAMEM-SAPESCOIT Services) 60/60news application for android and IOS (ELMOTAMEM - SAPESCO IT Services)Dec 2020 - Dec 2021.

## the project scope:

- crawling news data from 1000 news websites
- reclassification the news
- database with dashboard to help the Journalist
- two websites and one application

- database and programing language (mongodb , C++, javascript , asp.net , flutter )

**2**-Akhbar Al-Youm Newsroom (assess project and resource requirement) Akhbar Al-Youm News Room (assess project and resource requirement) Oct 2018 - Oct 2020.

## the project scope:

- Managing and equipping the infrastructure for a full floor inside the Akhbar Al-Youm building to produce Akhbar Al-Youm News Room in cooperation with the Ministry of Communications and Information Technology, with a financial estimate of 14 million pounds .

- Equipping the floor of offices, facades and wood.
- Preparing the electrical system for the floor.
- Equipping the cameras, access control and audio system.

- Preparing the data center for the News Press program (cisco router, cisco and TP-link switches, 2 firewall Sophos and Fortigate and 4 servers with windows server 2012, 2016 and VMware VCenter technology ESXI).

- Preparing the network and Internet for (160) computers and laptops

3-Akhbar Al-Youm Global Positioning System (GPS) Jul 2016 - Dec 2018.

- Managing and tracking more than 150 buses and 300 cars for Transportation sector of Akhbar Al-Youm.

Personal Data	Name: Ramy Mahmoud Maghraby Nationality: Egyptian Address: 2c Boktor Square Heliopolis, Cairo, Egypt. Sex: Male Military status: completed Marital status: married Language: Arabic, English
Education	B.Sc. Communications and Electronics Engineering and Systems(2003 - 2008), El Shorouk Academy,Cairo, Egypt.
Certificates	
	- Project Management Professional (PMP).
	- Agile Certified Practitioner (ACP)
	- Cisco Certified Network Associate (CCNA).
	- Microsoft Certified Systems Engineer (MCSE)