



Karim Mohamed

Restuarant Supervisor

📍 Shoubra, Cairo, Egypt

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✉ Karimkesha99@yahoo.com

[Linked in](#)

Education

Sept 2009 - May 2013

Bachelor of tourism and hotels
Faculty of Tourism
Hotel Management
Helwan University
Grade: Very Good

Trainings & Certificates

- Marriot Great Food Safe Food Seminar, March 2016.
- Marriot Success Program by Bob Brown, August, 2018

Core Competencies

Communications Skills
Leadership Skills
Adaptability
Time management
Selling
Customer Relations Skills
Problem Solving Skills
Inventory Management Skills

PROFILE SUMMARY

I have almost +9 years of solid experience in food and beverage field, with practical understanding of business needs, highly effective at achieving exceptional customer service and ensure that customers have a pleasant restaurant experience.

WORK EXPERIENCE

Aug 2021 – Present



Restaurant supervisor
Butcha Steakhouse Alhazm- Rise Group

Mar 2016 – Aug 2021



Restaurant Captain in charge (Acting Supervisor)
Marriot Marquis City Center, Doha Qatar

Jan 2014 - Dec 2015



Restaurant Captian
Le Meridien Medina, Saudi Arabia

Jan 2012 – Dec 2013



Waiter
Madinah Marriot Hotel, Saudi Arabia

Duties and responsibilities

- Ensure that hotel brand standards and LSOP's are consistently implemented.
- Resolving customer complaints in a professional manner.
- Monitor daily par stock in the outlet.
- Take an active role in coaching and developing junior staff.
- Overseeing food preparation, presentation, and storage to ensure compliance with food health and safety regulations.
- Reviewing customer surveys to develop ways to improve customer service.
- Checking in on dining customers to enquire about food quality and service.
- Monitoring inventory and ensuring that all food supplies and other restaurant essentials are adequately stocked.
- Monitoring the restaurant's cash flow and settling outstanding bills.
- Ensure that the restaurant is always kept clean and organized, both at the front as well as the back of house areas.
- Submit many reports such as restaurant daily operation report, SWOT analysis report, and function action plan.

LANGUAGES

Arabic	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>
English	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>
German	<div><div></div><div></div></div>

SKILLS



Personal Information

DATE OF BIRTH
18 – Mar -1993.

MARITAL STATUS
Single

Achivements and Awards

- Seller of the Month, Oct 2016.
- Brilliant Host of the Month, Oct 2016.
- The Winner of the Fact Dinning Award of the year, 2016.
- Seller of the Month, Feb 2017.
- Marriot World Wide Spirit to Serve by Mr. Marriot, June 2017.
- Award of the Best Seller, Sep 2017.
- The Winner of the Fact Dinning Award of the year, 2017.
- The Winner of the Fact Dinning Award of the year, 2018.

Refrences

- Mohamed Sayed, EX Director of Food and Beverage in Madinah Marriott Hotel Mobile: 00966561237822 - Email: mohamed.sayed100@hotmail.com
- Ahmed Gouda, F&B Manager at Delta Hotel Qatar Mobile: 0097477837618 - Email: ahmed.goudamohamed@marriott.com