MOHAMAD SHERIFF

RASHED



Summary

Hello,

this Mo-sheriff, i speak 3 languages(Arabic, English, and Francais), I'm a graduate, ended my army service, and got a big work history.in this page you will find the detailed info about me:

Skill Highlights

LANGUAGES

- English 100%
- French 80%
- Arabic 100%

SOFTWARE SKILLS

- Microsoft Word 100%
- Microsoft Excel 100%
- Microsoft PowerPoint 60%
- Microsoft Outlook 100%
- Microsoft Office 80%
- Google searching 100%
- Editing 60%

4.

Contact

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Languages

English – C2 Francais – B2 Arabic – C2

Hobbies

- reading.
- editing.
- learning different cultures.
- Speaking with strangers.

Experience

- 1. <u>SALES TEAM LEADER-OPERATIONS.(1ST MANGER), Concentrix, 2022.01-</u> <u>2022.08</u> worked as a first manger, and handled a team consists of 12 agents. handled all their issues.and the OM's issues constantly, after 6 months, getting all the required targets, resigned in order to learn French.
- 2. <u>SALES SME.(2DE MANGER), Concentrix, 2021.01-2021.12</u> supporting agents:1- on the products' knowledge.2-client's tools issues.3-company's tools issues.4-working as first manger if needed.
- 3. <u>SALES AGENT., Concentrix, 2020.08-2021.01</u>

 selling products like:1-new mobile phones.2-internet services.3-TV services.

ii. 4- mobile services.handling customers issues, with their products.

- AGENT., UX-centers, 2020.08-2020.09
 - i. handling customers issues with their TV.
- 5. technician, Sutherland, new Cairo>2022> 12:12>2023>6:10

Education

- 5. FRANCAIS INSTITUTE D'EGYPT , 2022-2022 Français
- 6. <u>AL-AZHAR UNIVERSITY. FACULTY OF LANGUGES, AND TRANSLATION., 2017-2022</u> English, and French literature, and translation

Certifications

1- Nouveau 5(B1) au Français, par l'Institute française d'Égypte.