



SAMAR ASHRAF

SENIOR QUALITY CONTROL

WORK EXPERIENCE

ASSOCIATE CENTRAL AGENCY

Central Agency for Public Mobilization & Statistics JAN 2017-MAY 2018

AGENT CALL CENTER

Perfect Solution Outsourcing | Alexandria JAN 2020- MAR 2020

SENIOR OPERATIONS CALL CENTER

Perfect Solution Outsourcing | Alexandria APR 2020- MAR 2021

SENIOR QUALITY CONTROL

SPECTRUM Outsourcing | Alexandria APR 2021- present

TOOLS & TECHNOLOGIES

Excellent knowledge of Internet.
Adobe Photoshop , Illustrator & After Effects.
Intermediate in AutoCAD program.
Using GIS & Remote Sensing Programs.
Advanced in Office programs (Windows & Word & Excel).
Beginner in CCNA.
Beginner in Primavera.

SKILLS

// Professional

Creativity
Teamwork
Communication
Hard Work
Innovate
Self-Planning and Time Management

LANGUAGES

Mother language / Arabic.
English/Good (written & Spoken).

CONTACT ME



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Alexandria , Egypt



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EDUCATION

- 2014 - 2017
Faculty Of Arts
Department Geographic Information
Systems & Remote Sensing
Alexandria-Egypt
- ICDL Course Interdisciplinary Council
on Developmental and Learning
Disorders
- English Diploma Course
- Diploma in Human Resources HR
is a product of the human relations
movement of the early 20th centh
- Survey Training , Water and Sanita-
tion Company Level :Sensor to the
direction of gravity is used as an
indicator of the direction perpen-
dicular to the direction of gravity at
a certain point
- Autocad Course AutoCAD Design
Course and Training Program
Information