

Mohamed Osama (IT System Admin)



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System Admin

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Personal information

Date of Birth: 28 March, 1988

Nationality: Egyptian

Marital Status: Married

Military Service: Exempted

Language Skills

Arabic: Native.

English: Very Good command of both Spoken & Written.

Courses

- MCITP Windows Server 2008
- MCSA Windows Server 2012
- Exchange Server 2013
- Microsoft azure virtualization
- Linux fundamentals
- CCNA
- English at Ministry of defense institute

Certificate

• **MCITP**

- Windows Server 2008 Network Infrastructure, configuring
- Windows 7, configuring

• **MCSA 2012**

- Administering Windows Server 2012
- Configuring Advanced Windows Server 2012 Services
- Installing and Configuring Windows Server 2012

Microsoft
CERTIFIED
Solutions Associate
Windows Server 2012

Current Experience

Current Job: From April 2015 Till Present

Employer: administrative prosecution authority (هيئة النيابة الادارية)

Position: IT Specialist (System administrator)

Previous Experience

Previous Job: From April 2012 to March 2015

Employer: Alsagheer Group

Position: IT Specialist (System administrator)

Responsibilities

- Support LANs, WANs, network segments, Internet, and intranet systems.
- Maintain system efficiency.
- Ensure design of system allows all components to work properly together.
- Troubleshoot problems reported by users.
- Make recommendations for future upgrades.
- Maintain network and system security.
- Identify user needs.
- Maintain integrity of the network, server deployment, and security.
- Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par With technical considerations.
- Design and deploy networks.
- Perform network address assignment.

- Assign routing protocols and routing table configuration.
- Assign configuration of authentication and authorization of directory services.
- Maintain network facilities in individual machines, such as drivers and settings of personal Computers as well as printers.
- Maintain network servers such as file servers, VPN, gateways, intrusion
- Detection systems.
- Administer servers, desktop computers, printers, routers, switches, firewalls, phones, Personal digital assistants, smartphones, software deployment, security updates and Patches.
- Microsoft Exchange Server 2010/2013.
- SQL Server 2005,2008,2012 Installing, configuring.
- File & Print Server.
- Installing and Implementing a new Servers for the company's branches Network between
- Branch to branch.
- Support Application Microsoft Dynamics Retail Management System RMS Application.
- Support Application Microsoft Dynamics GP.

Previous Experience

Previous Job: **from March 2009 to March 2012**

Employer: **First Services**

Position: **Call Center**

Responsibilities

- Personal delivery For Banks
- Bad Debts for Mobinil
- Mobinil bill collection.

Education

First University Degree: **Bachelor of Information System and management**

University: **El-Madina Academy**

Graduation year: **2009**

Sincerely,

Mohamed Osama