

HAGER ALAA ABDULLAH

skills

Computer :

- MS. Office (Excel-Word-PowerPoint-Outlook)
- installing and using computer programs and applications.
- Internet.
- Photoshop.
- LDM.
- Opera.

Languages :

Arabic: Mother Tongue.
English: Good.

Personal Skills:

- Active team worker.
- Very Good communication with others.
- Ability to work under pressure.
- Ability to learn new tasks quickly.

Experiences

• El Nada laboratory:-

From 2013 till 2018.

El Nada Laboratory :

Receptionist and chemical analyst and Sampling .

• Hyatt Regency , Sharm El Sheikh , Garden bay:-

From 2018 till 2020.

Front desk receptionist .

• Al-Massa Medical Center:-

“laboratory”

From 2020 till 2022.

Receptionist and chemical analyst .

• Royal lab :-

Receptionist .

From 2022 til now.

TRAINING & COURSES

- ☒ The package of success : Ain shams university.
- ☒ Highlight achievement : the professional dndtitute of modern certificates .
- ☒ Handling and solving guest complains. at Hyatt Regency Sharm Sheikh
- ☒ Time and Task Management. at Hyatt Regency Sharm Sheikh.
- ☒ Focusing on Your Customer. at Hyatt Regency Sharm Sheikh
- ☒ Professional telephone skills. at Hyatt Regency Sharm Sheikh
- ☒ First Aid Procedures. at Hyatt Regency Sharm Sheikh
- ☒ Fire Fighting .at Hyatt Regency Sharm Sheikh
- ☒ ICDL : Online course.
- ☒ Graphic Design : Online course .



CONTACT



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Education

Faculty of Art – Ain Shams

University, Tourism Guide Section

Grade : Good.

Graduation Date : 2014