

Mostafa abdelrahman said ahmed

elmaadi, cairo, Egypt

phone:

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Objective /

Seeking a responsible position in a company where my experience accomplishments, and proficiency will allow me the opportunity to grow.

Education /

*Bachelor of Commerce, Business Administration Division,
hims academy*
Graduate of the 2017 class

Summary of /
qualifications

- **Computer qualifications:**
 - Windows 7 – Windows 8 – Internet.
 - ICDL course.
- **Microsoft Office**
 - Word – Excel – Outlook
- **Language skills**
 - Arabic: - Mother tongue language.
 - English:-very Good written and spoken

Personal skills

- Ability to work in a team.
- Presentation Skills.
- Ability to work under Pressure.
- I can communicate with other.
- Active, hopeful, sociable and hard-worker.

2019_2020

The Company's name: dream2000

<http://dream2000.com.eg/ar/>

<https://www.facebook.com/dream2000store/>

I was a customer service supervisor at Dream 2000

My tasks

Regulating labor policies

Workflow

Assess team performance

Manage meetings

Develop staff performance

Create a competitive spirit within the team

Professional Experience /

www.baseera.com.eg

The Company's name: basera center contact

I work at the Baseera Center for Polling in the call center and a field researcher

Start date of January 2015

Completion date: February 2017

Two years experience in Call Center and customer service

www.oneclickegypt.com

The Company's name: one click

I work as a mobile agent in One Click
Customer Service supervisor and Call Center
And the manager of one of the branches of the
company in Maadi

I work from March 2017 to now August 2019

Experience certificate from the company three
years in customer service and call center and some
sections of the company

Personal Data /

- 1 Date of Birth: 25/3/1993
- 2 Place of Birth: Egypt
- 3 Religion: Muslim
- 4 Marital status: Single
- 5 Military status: completed
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- 7 Mobil: **01200021110**