#### Personal Details

Contact number: +97158 5848450

+962799122321 Nationality: Jordanian Date of Birth: 23/03/1986

### Education

Master Degree of Finance and investments (2023) Bachelors in Banking and Financial Sciences (2008)

# Date of Birth: 23/03/1986 mohammadhabashnh@icloud.com



# MOHAMMAD AL HABASHNEH

### **OBJECTIVE**

Seeking a challenging role in the banking industry. With a strong background in banking and finance and a passion for delivering exceptional customer service. Aiming to contribute to the success and growth of a reputable financial institution. Eager to join a dynamic team I can further develop my skills and make an impact in the banking sector.

#### SKILLS & ABILITIES

**Relationship Management:** able to build and maintain strong relationships with client, providing personalized financial advice and solutions to meet their needs.

**Customer Service**: excellent interpersonal skills and the ability to deliver exceptional customer service, ensuring client satisfaction and loyalty.

**Risk Management:** Skilled in identifying and mitigating potential risks, including credit risk, market risk and operational risk, reputation risk, interest -rate risk.

**Financial Analysis:** proficient in analyzing financial statements, assessing credit worthiness and evaluating opportunities.

**Technology Proficiency:** proficient in utilizing banking software, financial modeling tools and easy to adapt to new technological platforms.

**Personal Skills:** Strong communication, Time management, Teamwork, Highly motivated, Creative thinking, work under pressure, Problem Solver and Adaptability.

### **EXPERIENCE**

Credit Control(Team Safety Consultant) (UAE) 1/3/2023-1/1/2024
HEAD TELLER & ASSISTANT MANAGER, HOUSING BANK 2019-2023

- Delegated Branch Manager.
- · Signatory/ Classification A
- Commissioner at the licensing department.
- Commissioner at the land and survey department.

SENIOR CUSTOMER SERVICE, HOUSING BANK

2018-2019

**CUSTOMER SERVICE, HOUSING BANK** 

2011-2018

VIP TELLER, HOUSING BANK

2010-2011

## TELLER, HOUSING BANK

2009-2010

# COURSES Main Courses completed

- Detection of Counterfeiting
- · Anti-Money Laundering and Terrorist
- Bank Guarantees
- Electronic Cards
- · Advanced Customer Service
- Trade Credit
- Read Crif
- Matching and Feeding ATMs
- Issuing Remittances BPM
- Risk Cyber
- TAX compliance Act FATCA
- Risk Awareness
- Digital Transformation

### RECOGNTIONS

One of the main accomplishments is achieving the highest target for the branch in the whole bank, making it the top branch in the area.

REFERENCES

**AVALIABLE UPON REQUEST**