**Karim Attia Moustafa Nour**

* **Address**: Beside abbess Bridge Employees area
* **date**: 21/2/1995
* **Social status**: Married
* **Military service: Completed**
* P**hone**: 01207051399
* **Email**: karimkago01@gmail.com

Work experiences

**Assistant Manager** I Alexandria I papa john's August/2015 - September/2017

Planned team-building exercises to increase employee performance and job satisfaction. Developed loyal and highly satisfied customer base through proactive management of team customer service strategies. Achieved recognition from senior management for contribution to store success, including managing sales, employees and operations to foster optimal performance.

**Receptionist Manager**  I Alexandria IFaisal Specialist January/2019 - April/2019

Directed incoming calls to internal personnel and departments, routing to best-qualified department. Scheduled office meetings and client appointments for team of [3] professional . Greeted customers and visitors in-person and via telephone calls. Helped employees with day-to-day work and complex problems by applying motivational and analytical strategies.

**Capitan Schweinsteiger Hotel I**  Sharm El-Shaikh August/2019 - August/2020

**Super visor** I Alexandria I September/2020 - fab/2020

Interacted with team members, encouraging each to be outgoing and offer excellent service to customers. Identified patterns and trends that resulted in undesirable outcomes or compromised program compliance and developed corrective action plans. Supervised floor staff and guided proper performance, adherence to policies and uniform presentation. Checked for spills and other pollutants to communicate findings to land staff. Capitalized on industry and marketplace trends to strategize marketing solutions and enhance business operation **Branch manager in pick'n Go** Alexandria fab /2021-Aug 2021

Interacted with team members, encouraging each to be outgoing and offer excellent service to customers. Identified patterns and trends that resulted in undesirable outcomes or compromised program compliance and developed corrective action plans. Supervised

**Branch Manager in Bon Soliman** Alexandria Aug 2021-now

Planned team-building exercises to increase employee performance and job satisfaction. Developed loyal and highly satisfied customer base through proactive management of team customer service strategies. Achieved recognition from senior management for contribution to store success, including managing sales, employees and operations to foster optimal performance.

# Educations

**Division of Systems And Administrative Information I Alexandria I**

September/2014 - January/2017

**MBA I Alexandria I Alexandria** July/2020 - March/2021

# Languages

1. English - good
2. Report Development / Expert
3. Business administration / Expert i
4. Writing reports / Expert
5. Report analysis / Expert
6. Credit and collections / Expert
7. Scheduling and calendar management / Advanced
8. Sales expertise / Expert
9. Banking / Expert
10. Business planning / Advanced
11. Training / Advanced
12. Organization and Time management
13. Expert Crew leadership / Expert

# courses

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| --- | --- | --- |
| English I European Center  Business - Conversation English General English | January/2021  March/2021 | - |
| ICDL I European Center  Training Course | January/2021  March/2021 | - |
| Human Development I European Center | January/2021  March/2021 | - |
| Digital Marketing [European Center | January/2021  March/2021 | - |