CV — Information Technology MANAGER

Name:	**Mohamed Gad Abd Elnour Abd Allah**		
Gender:	Male	Military service:	Exempted
Date of Birth:	13 / 6 / 1976	Marital Status:	Married
Address:	Badr City , Elyasmin Area – Cairo / Egypt		
Mobile:	**002 01032666145**	Mobile:	**002 01288547357**
Email:	**shoracenter@yahoo.com** , **shoracenter@hotmail.com**		

Skills

MS windows server environment (2003,2008,2012,2016,2019,2022), **Exchange Server**, **File Server** , **I Omega Backup Storage** , **Qnap Backup Storage** , **Veeam backup & Replication** , **Cyberoam Firewall by SOPHOS** , **Fortinet Firewall** , IIS , **Active Directory** , **eset endpoint antivirus server** , **Kaspersky antivirus server , LAN , WAN , DC , DHCP Server , DNS Server** , **virtualization** , Citrix Server , **MS Windows all versions** , **MS Office 2000 to 2021** , Internet Programs , Adobe Programs , Network cabling and devices, Hardware installation and programing, (**Servers , Racks , Switches , etc...**) , **Fingerprint attendance system** software & Devices , **Cameras & CCTV Systems IP or Coaxial installation and programing.**

Languages: Arabic : Native   English : Fluent

Education

Date	Degree	Field	Institution	Score
2006	Bachelor of Engineering	Electronics & Communications	AL-Azhar University Faculty of Engineering	Accepted

Brief Description of daily work

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1. **Provide technical assistance and support for all incoming queries and issues related to computer systems, software, and hardware and Provides all the users with technical support and assistance.**
2. Respond to queries either in person or over the phone.
3. Install, modify, and repair computer hardware and software.
4. Resolve problems by running diagnostic programs.
5. Follow up with users to ensure issue has been resolved.
6. Provide all the users with technical support and assistance for all IT equipment and facilities in order to secure the daily business operations and activities.
7. Purchase, Installation & maintenance of communications central and equipment.
8. Establishment and development of computer network
9. Establishment and development of CCTV Systems network
10. Inventories and recording of hardware and software used.
11. Maintenance and preservation of Computer hardware & Printers.
12. Maintenance and preservation of different types of printers and photo copiers.
13. Controls of all (software) that are used in the company.
14. Data preservation and backup (Storage Servers - CDs - hard drives).
15. Adjustments and purchase of software and hardware
16. Purchase, Installation & maintenance of security cams
17. Purchase, Installation & maintenance of attendance devices (hardware & software)
18. Purchase, Installation & maintenance of Access Control Devices.
19. Provide orientation to new users of existing technology.

	20. Provide individual training and support on request. 21. Make recommendations about purchase of technology resources. 22. Provide network access to all staff. 23. Install work stations. 24. Connect and set up hardware & Load all required software. 25. Provide Email accounts and passwords as required 26. Provide network accounts and passwords as required. 27. Monitor security of all technology. 28. Input and maintain IP addresses. 29. Ensure Servers are working properly with required services running in order to secure the daily business operations and activities. **30. Perform other related duties as required during & after working hours.**

Professional Experience						
Date	From:	**12 / 2021**	To:	**In progress**	Location:	**Obour City**
Employed with:		**YORPAK Egypt International Co. for Modern Industries**				
Title		**IT MANAGER**				

Date	From:	**09 / 2021**	To:	**12 / 2021**	Location:	**Nasr City**
Employed with:		**EL-NAHAR Specialized Hospital**				
Title		**IT MANAGER**				

Date	From:	**07 / 2021**	To:	**09 / 2021**	Location:	**Nasr City**
Employed with:		**Captive Innovative Building Solutions**				
Title		**IT MANAGER**				

Date	From:	**1/2012**	To:	**06 / 2021**	Location:	**Badr City**
Employed with:		**MEDICA Middle East for advanced medical industries**				
Title		**IT MANAGER**				

Date	From:	**1/2008**	To:	**01 / 2012**	Location:	**Badr City**
Employed with:		**MEDICA Middle East for advanced medical industries**				
Title		**IT ENGINEER**				

Date	From:	**8/2002**	To:	**12/2007**	Location:	**Dakahlia**
Employed with:		**SHORA COMPUTER CO.**				
Title		**OWNER & MANAGER**				

	Accomplished Government & Private Projects			
1	**Bayram Eltonsy**	Alexandria	Computer Network & CCTV system	More than **20** Nodes. **44** IP Cams – Fixed & PTZ
2	**YORPAK Egypt International Co. for Modern Industries**	Obour City	Computer Network, Central & CCTV system	More than **60** Nodes. **74** IP Cams – Fixed & PTZ
3	**Captive Innovative Building Solutions**	Nasr City	Computer Network, Central & CCTV system	More than **28** Nodes. **7** Cams – Fixed & PTZ
4	**Medica ME**	Badr City	Computer Network, Central & CCTV system	More than **80** Nodes. **64** Cams – Fixed & PTZ
5	**Madboly theater**	Down town	Computer Network & CCTV system	More than **20** Nodes. **32** Cams – Fixed, PTZ & IP Cams
6	**El Ayem theater**	Giza	Computer Network & CCTV system	More than **15** Nodes. **60** Cams – Fixed, PTZ & IP Cams
7	**El Shabab theater**	Giza	Computer Network & CCTV system	More than **10** Nodes. **24** Cams – Fixed, PTZ & IP Cams
8	**Bayram Eltonsy**	Alexandria	Computer Network & CCTV system	More than **15** Nodes. **32** Cams – Fixed, PTZ & IP Cams
9	**Investment Area**	El-saf – Giza	Computer Network & CCTV system	More than **200** Nodes. **156** Cams – Fixed, PTZ & IP Cams

Other Information

I'm a talented IT engineer able to solve problems easily
I have a leading personality, Self motivated and I can work for long times under pressure.
Willing to accept offers in any region in Egypt or abroad.

I wish I could gain more experience by joining your team work.

* References & supporting documents are available upon request**.**