Curriculum Vitae

Name: Saeed Awaad Hassanin Ali
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E-mail: hsh_mx@hotmail.com
Date of birth: 27th of September 1986
Place of birth: Tokh, Cairo, Egypt
Gender: Male
Nationality: Egyptian
Civil status: Married

Professional Experience (in reverse order):

January 2021 until now
Othaim Markets Egypt (IT Manager – Head of IT)

• Delivered a successful implementation of the corporate ERP, retail, POS, and HR applications in Egypt.
• Managed the 45 retail stores and two warehouses.
• Implemented a detailed project plan for the stores opening on the company level.
• Aligning with the top management to conduct analysis and foster a culture of data-driven decisions, while creating and analyzing business operating models & reports, and making recommendations to improve results and reduce costs. As well as performing ad-hoc analysis as needed on complex and highly-variable business opportunities
• Managing and delivering direct reports through the performance management process, ongoing coaching, and career discussions while ensuring the staff have a high level functional and deep technical knowledge of the supported applications
• Ensuring systems availability and services meet ongoing operational requirements, identifying and tracking known production issues, advocating on behalf of the retail stores to establish context, traceability and urgency to resolve impactful problems or functional gaps.

August 2018 to December 2020
AL- Rayah Markets (IT Manager)

• Managed the ERP/Retail solution (Retail Power , ICL /Retail).
• Delivered 23 successful Supermarkets with over 100 POS
• Delivered a smooth move of the head office infrastructure and data center.
• Developed and implemented IT policies and procedures, including those for infrastructure, security, disaster recovery, standards, and checklists.
• Implemented a disaster recovery site.
• Develop New Applications , Reports ,SQL Database administration, System administration , Infrastructure Management (DC,DNS, Exchange, Foregate ,Veaam backup , KSMG ,Kasper Center ,SAN Storage Management ,Hyper-V , ESXI , Python Django -Web App's .

October 2013 To August 2019
El Abed Group (IT Manager)

• Managed the ERP/Retail solution (Retail Power , ICL /Retail).
• Delivered successful Opening Hypermarket with over 60 POS
• Managed the 3 retail stores and 3 warehouses.
• Delivered a smooth move of the head office infrastructure and data center.
• Developed and implemented IT policies and procedures, including those for infrastructure, security, disaster recovery, standards, and checklists.
• Implemented a Disaster Recovery.
• Develop New Applications , SSRS Reports .

December 2012 To October 2013
El Abed Group (System Administrator)

• Planning and Implementing Domain Controllers' , Users ,Groups ,Policy , File Server ,Print servers , Backup Server's.
• Planning and Implementing Exchange Server 2010 ,SharePoint.
• Planning and Implementing New Datacenter.
• Implemented a disaster recovery site.

November 2011 To December 2012

El Abed Group (Network Engineer)

•Planning and Implementing Infrastructure, Network, Datacentre.
  Managing Servers, Domain Controller, Security Solution's.
• Implemented V-Lan's , Elastix VOIP Solution.

September 2009 To November 2011

B-Connect (Team Leader).

•Distribution of tasks and duties on the team, help resolve the problem and soothe customers
 and access to solutions to their problems and work on the development environment to work
 with our clients.

May 2007 To September 2009
B-Connect (Technical Support).

• Backup and monitoring network and servers.
• maintaining PC's ,Printer's , Server's.
• Managing user login and permission's.
• Managing and implementing new networks.

EDUCATION AND QUALIFICATIONS

EDUCATION

2013-2014   'Diploma of Computer Science' on 2014, Cairo
2010-2011:   'Thebes Higher Institute of Engineering' on 2012 , Cairo

QUALIFICATIONS

April 2006 to 2015   CCNA, CCNP, **MCSE (2003)**, MCITP **(2008)**, MCSE **(2012)** Courses.

SharePoint **(2010)** Administration, SharePoint **(2013).**
SQl Server **(2012)** Query, Administration.
Oracle e-Business Suite (Finance, Supply Chain)
Citrix Xen Server, Hyper-V Server's,

All courses were followed at the Global Knowledge ,New Horizons.

Extra training:

2005	MODLI	(English Business)
2007	Cairo Univ	(Human Development)
2010	Cairo Univ	(Business Intelligence)
2014	Everest Academy (Human Resource)	

Computer competence:

Well able to work with the following software.
- Windows Server **2003**,**2008**,**2012**,**2016**,**2019** Administration.
- Client (Win XP, Win7, Win8, Win10, Ubuntu).
- Office 365 Administration, Skype for Business.
- Domain administrator, Active Directory, DNS, IIS, Group Policy.
- Exchange Server Administration, SharePoint **2013** Administration.
- Firewall Administrator (FortiGate), TMG Administrator, Antivirus Admin.
- Veeam Backup, Kaspersky Security Mail Gateway, SD WAN, Kasper Center.
- MS SQL Server Developer & Administration, SSRS, SSIS.
- Microsoft Visual Studio 2012, Microsoft Visual Basic 6.0, Python (Django).
- ERP ICL, JDA, Oracle e-business suite.

Personal Skills:

1. Self – motivated, result – driven and energetic.
2. Good planning and organizational skills.
3. Work with minimal supervision.
4. Has an eye for quality, image and excellence
5. Able to work individually and as a part of a team in the office (team spirit).
6. Excellent interpersonal skills with a strong sense of urgency.

LANGUAGE SKILLS

Dutch:	Good
English:	Very Good
Arabic:	Mother Tongue

- I posses a Egyptian driving licence (own car)   ….