Senior network Engineer with 7 years' Experience in the field of network and computer maintenance oversee the workflow involved in maintaining a company's enterprise network., responsible for designing and implementing the company's network infrastructure, resolving advanced support issues, responsible for the maintenance, configuration, and reliable operation of computer systems and servers. and managing the junior network engineering staff

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- ## Computer Skills:
  - Advanced Microsoft Office Suite User
  - Illustrator
  - Photoshop
  - Advanced online Researcher
  - Advanced Outlook and Microsoft Office Suite User

- ## Business Skills:
- Advanced Customer Handling and Negotiation Skills
- Advanced Communication and Presentation Skills
- Advanced Professional Email Writing and Business Conversation Skills
- Good Research Conduct Skills
- Good Leadership and motivation Skills

Languages Skills:

- Arabic – Native
- English – Very Good

Experience

Sep 2019 – Present

Senior Network Engineer at Brand Connection Ditsy Plus and Tech Link for Software and Integrated Solutions, Alexandria, Egypt

- Design and deploy functional networks (LAN, WLAN, WAN)
- Configure and install software, servers, routers and other network devices
- Configure and install software, servers, routers and other Communicate with users when needed
- network devices
- Suggest improvements to network performance, capacity and scalability
- Maintain complete technical documentation

Dec 2019 to Oct 2020

Team Leader and Information Technology Network Administration at GEMS Academy Alexandria, Egypt

- Maintaining computer networks and systems including software, mainframes, routers and other physical hardware
- Fixing software and hardware configuration issues for users on-demand or from inspection of the systems
- Lead desktop and helpdesk support efforts, making sure all desktop applications, workstations, and related equipment problems are resolved

Aug 2019 to Dec 2019

Network Engineer and IT Coordinator at ATEB Group, Alexandria, Egypt

- Improving the efficiency of current networks
- Installing, upgrading, and managing software and hardware on company devices.

Team leader at Fathalla Gomla Market, Alexandria, Egypt

- coordinate and delegate the responsibilities of IT teams

- oversee the day-to-day functions of the department. also conduct training sessions with employees so they can be equipped with new knowledge and skills to remain current.

Jun 2016 to Nov 2016

Information Technology Engineer at Echo New Alexandria Egypt

Education

June 2016 Graduated, BSc of Quality Engineering, Alexandria University

2012 Diploma in Computer science from Alexandria Technical college

Courses and Certifications

AWS Partner Accreditation (Business) (Digital) Mar 2022

AWS Partner Accreditation (Technical) Mar 2022

Architecting on AWS Feb 2022

Sophos certified Engineer Mar 2021

ET80-XG Firewall v18.0- Engineer Mar 2021

Grand stream Certified Specialist UC Solution

Grand stream Certified Specialist Networking Solutions

Cisco Certified Network Associate (CCNA) 60 HRS Jan 2017

Microchip Microcontrollers Basic Applications   36 HRS Aug 2017

Arduino Basic Applications 24 HRS Aug 2017

Implementing an advanced Server Infrastructure   40 HRS Aug 2014

Designing and Implementing Server Infrastructure   40 HRS July 2014

 20412 Configuring advanced windows Server 2012   40 HRS Jun 2014

 20410 Installing and Configuring Windows Server 2012   40 HRS May 2014

20411 Administrating Windows Server 2012   40 HRS Apr 2014

Configuring Windows 8   40 HRS Feb 2014

Microsoft Network Essentials   16 HRS Dec 2013

Motherboard Maintenance course   36 HRS Oct 2011

References

References available on request