



C.V

ABDELHAMID ELSAYED ABDELHAMID

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POST APPLIED FOR : CUSTOMER SERVICE

CAREER OBJECTIVE

To seek a suitable and challenging position in an esteemed concern where my extensive experience and educational qualification will be utilized and further developed.

PERFORMANCE SUMMARY

Energetic and results-oriented sales professional with 5+ years' dedicated experience working in multicultural environments. Track record of promoting the company's products and expanding sales transactions by assisting clients in their purchase decisions. Proficient in managing customer accounts and carrying out business development activities to attract new clients and retain existing ones.

WORK EXPERIENCE

- + Worked as a Customer service / Supervisor at Carrefour for 3 years*
- + Worked as a Customer Service/ Cashier at Dragon Mart in Dubai for 2 years*
- + Worked as a Salesman at Satellite World Electronics LLC In Dubai for one year*

EDUCATIONAL QUALIFICATION

Higher institute of social work Cairo University in Egypt

COMPUTER SKILLS

Very good knowledge of M S Office applications like Excel, Word, Access & Power point

SKILLS

Strong customer service skills, including assessing customer needs, adhering to quality standards, evaluating customer satisfaction, and making the proper adjustments or corrections.

Excellent active listening skills and ability to give my complete attention to patrons during busy times.

Demonstrated service orientation; always looking for opportunities to serve patrons and assist other employees.

Effective at multiple points of sale software systems.

Patient and compassionate when serving patrons, making them feel at home at the establishment in which they are eating.

Solid background in organizing other wait staff and hosts, coordinating my responsibilities to ensure a smooth flow of service.

PERSONAL PROFILE

Nationality : Egyptian
Date of birth : 23th feb ,1987
Sex : Male
Religion : Islam
Marital Status : Married
Visa Status : visit Visa
Passport Details : A19869420

LANGUAGE SKILLS

Excellent : Arabic
Good : English

DECLARATION

I hereby declare that all the particulars given above are true and correct to the best of my knowledge and belief.

ABDELHAMID ELSAYED ABDELHAMID

