

Fady Hany Shoukry ZAKI

6th of October, district 11, neighborhood 7, building 47

13/7/1991

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Objective:

After starting my career as a **cashier** at **Hardees Americana** more than five years ago Store Manager of Sedrak for optics in city scape mall, ,now I am **senior sales** for Aman financial services Branch Mall of Egypt with solid experience , I am seeking to imply my practical knowledge to achieve more progress in my career .

Education:

Helwan University, Faculty of commerce and business, accounting department, class of 2016/2017

Work Experience:

As a **Cashier** at **Hardees Americana**.

As a **Barista** at **Starbucks**.

As a **Customer service agent** at **Orange** FOR 6 MONTHS

As a **Sales representative** at **SEDRAK optics** FOR 2 YEARS

As a **Store Manager** at **Sedrak optics** FOR 1 YEAR

As **sales representative** at Aman from 1/2018 to 6 /2018

As **senior sales** at Aman Galleria 40 from 1/7/ 2018 to 2/2019

As **senior sales** at Aman palm from 3/2019 to 8/2020

As Senior sales at aman Hayper from 9/2020 till 3/2022

As senior sales at aman Mall of egypt from 4/2022 till now

Courses:

Training in customer SOSDI 6th of October (2013).

English course at royal soft (in progress).

Computer skills

Microsoft office excel 2013 (Very good)

- Microsoft office word 2013 (very good).

Language skills:

- Arabic: Native language.

- English: Good at writing, good in both of speaking and listening.

Personal skills:

- Communicate with different kinds of individuals behaviors to specify their needs.

- Hard worker, adaptable.

Personal data:

- Military service : Final dismissal .