Curriculum vitae

Personal information:

Name: Wagdy Mustafa kotb El Miligy

Date of Birth: 18/4/1983
Marital Status: Married
Military Status: Done

Address: Manshiyet Soliman - Kafr El Zayat - Gharbia - Egypt

Mobile: 01090648211

E-mail: wagdymoustafa188@gmail.com

Academic Qualifications:

Diploma of Commercial Management and Services.

Diploma in Computer and Information Systems .

Previous Experience:

Housman - at Gardenia Resort - from 27/1/2006 to 28/4/2007.

Housman - Marriott Sharm El Sheikh Resort - From 1/10/2007 to 9/8/2010

Housman - Hilton Sharks Bay Resort - from 15/8/2010 to 14/11/2016

supervisor -Hilton Sharks Bay Resort - from 15/11/2016 to 20/9/2018

• Senior supervisor -Hilton Sharks Bay Resort - from 21/9/2018 to until now

Languages:

Arabic: Mother Tongue

English: Good

Computer Skills:

Operating systems (Windows).

ICDL

• Microsoft Office (2003, 2007, 2010)

Personal Skills:

Excellent communication skills.

• Handle work under pressure.

Work on a team.

Ability to learn quickly and apply what learn effectively.



Certificates:





شهادة خدمة

CERTIFICATE OF SERVICE

This is to certify that	stfa Kotb EL Meligi	نشهد بان
Has been employed by the Sharm El Sheikh Marriott Beac	h Resort م الشيخ	كان/ كانت في خدمة فندق ماريوت شر.
From. 01/1	0/2007	مِنْ
то	8/2010	الى
His last position was. House Man		وكانت اخر وظيفة يشغلها / تشغلها
In Housekeeping Department.		في قدم

إدارة الموارد البشرية

Human Resources Department

Naama Bay - Sharm El Sheikh - South Sinai - Egypt Tel.: 20 (69) 3600 190 - Fax: 20 (69) 3600 188



شهادة خبرة

EXPERIENCE CERTIFICATE

This is to certify that

Wagdy Moustafa Koth Elmiligy

Has been employed by Hilton Sharks Bay

From: 2010/08/15

To : 2016/11/14

His Last position was

Houseman

In Housekeeping Department

نشهد بأن السيد

وجدى مصطفى قطب المليجي

كان في خدمة فندق هيلتون شاركس باي

من: 2010/08/15

إلى: 2016/11/14

وكانت آخر وظيفة يشغلها هي

مشرف غرف

في إدارة الأشراف الداخلي

Mohamed Abdel Latif Human Resources Manager



شهادة خبرة

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وكانت آخر وظيفة يشغلها هي

مشرف غرف

في إدارة الأشراف الداخلي

Mohamed Abdel Latif Human Resources Manager

Marriott. International Training & Development

takes great pleasure in awarding this

Certificate of Completion

Wagdy Moustafa

in recognition of successful completion of

Beginning

Orientation • Chapter 2 • The Plot Thickens

December 2007

Date



Name:

Wagdy Mustafa

Clock No.: 1917

Position:

House man

October, 2008

Dear Wagdy,

On behalf of Sharm El Sheikh Marriott Resort Management team I would like to congratulate you for the triumphant Annual Hotel's Party held on the 17th of October 2008.

Without your support and devotion, we would never be able to thrive they way we did.

The time and effort dedicated in this event was an evidence of our teamwork spirit.

Your contribution and enthusiasm were most helpful and provided a valuable asset to this party.

I would like to extend my sincere appreciation for your meaningful input that makes us more than proud to have you as an associate of Sharm El Sheikh Marriott Red Sea Resort.

Thank you again for your efficiency and commitment to provide our guests the best service and I am looking forward to your continuing support and perseverance to quality.

regards,

Arafat

General Manager

cc: Personal File



SPIRITED SERVE

SHARM EL SHEIKH MARRIOTT BLOOD DONTATION CAMPAIGN

This Certificate is presented to

Wagdy El Melegy

In Recognition of Outstanding Community Service

February 2009

General Manager

Director of HR



Certificate of Accomplishment

Awarded to Wagdy Moustafa Koutb For successfully completing Level III of the Rooms Operations Training Program

[01/12/2007]

General Manager

Department Manager







December 2008

Wagdy Mosatafa 1917 Housekeeping

Dear Wagdy,

It was brought to my attention the excellent service and work you are providing to our guests. This was mentioned by Ms. Rola Esposito during her stay with us.

Thank you for your efforts, assisting, smiling and dedication.

I am proud to have you **Wagdy** as an associate of Sharm El Sheikh Marriott Red Sea Resort.

Wish you all the best in the future

Vagy Arafat

Sincerely,

General Manager

CC: Dir. Of Services Personal File



Name:

Wagdy Mostafa Kotb El Melegy

Position:

Housekeeping Room Attendant

October, 2008

Dear Wagdy,

Congratulations for the amazing score of 92% in the brand standards audit this year of 2008.

You have been working so hard and waiting so long for that day to celebrate.

The brand standard audit is an annual on-site inspection conducted in each hotel in the Marriott system to enhance the service of the individual, the integrity of the Marriott system as a whole and its financial success. Therefore, the property had to have a passing score of 75% or better.

For the last three years and half this hotel has failed four times consecutively. On September 26, 2005 we scored 68%, further on April 10, 2006 we scored 71%. In December 2006 we scored 72% and most recently the follow up inspection conducted in November 2007 yielded a score of 73%. However, with your support and endless efforts in every single task you did, we reached the impossible and got the remarkable score of 92%.

Your devotion and dedication contributed greatly in our success therefore you deserve to be distinguished and really appreciated. I am so glad to be a part of this team and looking forward for more successes in the future.

Thank you again for being a part of our victory!

Best regards,

Nagy Arafat

General Manager

cc: Personal File