**Curriculum Vitae**

**Ahmed Maher Abdel Hamed**

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**PERSONAL INFORMATION**

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| **Name** | | **:** | | **: Ahmed Maher Abdel Hamed.** | |
| **Date of Birth** | | **:** | | **: 06/11/1990.** | |
| **Nationality** | | **:** | | **: Egyptian** | |
| **Address** | | **:** | | **: Tala– Emounifia.** | |
| **Military Status** | | **:** | | **: Performed.** | |
| **Tel. Nummbers** | | **:** | | **: 002 01501098900** | |

**EDUCATIONAL QUALIFICATION :**

***Bachelor's Degree, Islamic Studies in German. May, 2014. AL Azhar - University , Facult of Languages and Translation, Cairo, Egypt.***

**EXPERIANCES :**

- German Instructor on Cecear Academy from October 2013 to December 2017.

- [simultaneous Interpreter](http://www.arabdict.com/english-arabic/simultaneous+interpretor) )German – Arabic and Arabic –German) Lamix accredited Translation Academy& Languages from December 2013 to February 2014.

- Translator with Lexikon Translation & Training Services from *2011 till 2017.*

*- Receptionist at Sol Y Mar Makadi Sun ( Hurghada) From oct. 2014 till may 2015.*

*- Shift leader at Club Calimiera and LTI Akassia Swiss Resort Marsa Alam from June 2015 till may 2016.*

*- Customer Service representative Vodafone Germany from june 2016 till Oct. 2017.*

*- Customer Service representative Concentrix Booking.com account CSP from 2018 till Oct. 2022.*

*- - Customer Service representative Majorel Booking.com account CSG from Jan 2022 till now*

**COMPETENCIES :**

**1-Perfect management of team work**.

**2**-Working under pressure.

**3**-Improve team work Environment to increase the perfoamnce.

**4**- Excellent Leadership skill.

Additional Skills:

5- Excellent deal with Fidelio Suite 8 Hotel System.

6- Excellent deal with Opera System Hotel.

7- Front Office Skills.

***Computer SKILLS***

* Very good Microsoft Office knowledge( Word , Excel and power point).
* Very good internet knowledge

**LANGUAGES COMPETENCIES :**

English : Good

German : very Good

Arabic : Mother Tongue

\*If you require any more Information pleasedon’t hesitate to contact me at any Time references & supporting Documents, available upon Request.

Thanks & Best Regards

Ahmed Maher