



Ibrahim Hassan Ahmed

My Contact

✉ ibrahimroka980@gmail.com

☎ +2001115452918

📍 9 ELMACCY ST ,SHOUBRA
MASR,CAIRO,EGYPT

personal Skill

- "Excellent mathematical and logical reasoning skills
- " Ability to handle multiple tasks
- "A team player ,strong communication and presentation
- " Ability to analyse and solve problems
- "very good in computer skills , Microsoft office

languages

- "English perfect spoken and written
- "Arabic perfect spoken and written
- "Russian few

Education Background

- ACCOUNTING / BUSINESS ADMINISTRATION
AIN SHAMS UNVIRSITY
Masters in Accounting
- BACHELOR OF COMMERCE | SEP 2010 – SEP 2014
*Certificate in Financial Management,
Financial Analysis, and Public Budgeting
Grade : Acceptable*
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About Me

Graduated from the Faculty of Commerce, Ain Shams University, Egypt, Department of Accounting and Business Administration, My career is a Ticketing agent , Senior Travel Agent, call canter Agent, Sales Department Manager for six years

Professional Experience

Honeymoon Travel Agent/ call canter Agent,
sales Department Manager 2015 – 2019

Key responsibilities:

- Organization and Management All tasks Required
- Answer customer inquiries regarding flight schedules
- Book tickets and make adjustments to reservations as requested by customers
- Respond to complaints from travellers and customers in appropriate ways
- Confirmation of reservations and receipt of payments

Tripdizer Travel Agent/ Ticketing Agent , Senior Travel Agent, 2019 – 2021

Key responsibilities:

- Manged complex projects from start to finish
- Tracking, scheduling and managing online travel reservations

Sky Egypt Tours | Sales and Marketing Officer
2021 – 20122

- Key responsibilities:
- Develop plans to increase sales in the company
- Organizing and managing the company's sales

Certificates

- Course Name: EDU Egypt Business Process Outsourcing Skills Certification Information Technology Institute (ITI)
- Duration : 9/2011 till 7/2014
- Course Name: Berlitz
- Duration : 10/2014 Till 2/2015
- The Training covered the following:
Levels 1,2,3,4,5,6