Mohammad Y. Hamdan

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BIRTHDATE
13TH OF OCT.1997

NATIONALITY
Jordanian

LANGUAGES
Arabic (Native Language).
English (Very Good).

SKILLS
- Microsoft Officer Operation.
- Able to work under pressure.
- Managing campaigns on social media.
- Able to work as a team member.
- social media.
- Computer skills.

TRAINING COURSES
- English course.
- ICDL.
- Tourism and travels Offices.
- Safety Course / Fly Jordan.
- Security Course / Fly Jordan.
- Load control / Fly Jordan.
- Passenger handling / Fly Jordan.
- Dangerous Goods/Fly Jordan.

OBJECTIVE
Seeking a position where I can use my exceptional customer service would like to work with other professionals to improve my skills, which will allow me to further contribute to the field of customer service and to benefit mutual growth and success.

EXPERIENCE

Ground Operation
Fly Jordan/Amman-Jordan | SEP2021.
- Ground handling refers to a range of services to flights on the ground.
- Wide range of positions, in airport management.
- Ground transportation security.
- Ground control.

Shop Manager
Hamdan shop mobile | Amman|2016 – 2021.
Engages in superior customer service by making information readily available.
Demonstrates products and service as deemed necessary by clients and management.
Schedules appointments and meetings, as necessary.
Sales and customer service.

customer service
Qattous Group | Amman|2015 – 2016.
-Annalise current fashion trends and incorporating them into personal style.
-Learning the features and benefits of new product launches to help drive sales.
-Using brand expertise to help customers determine size and desired style.

customer service
Footprint | Amman|2012 – 2015.
Providing high class customer service, Welcoming customers by greeting them; offering them assistance, help customers with complaints and questions, help customers understand and purchase the products, contributes to team effort by accomplishing related result as needed.

EDUCATION
- **Diploma Training**
Computer Engineering Technology University of Petra.
- **General Secondary Education Certificate.**