

EMAD ADEL ESKANDER MAKAR

A COMPETENT AND EXPERIENCED SYSTEM ENGINEER WITH HANDS ON MICROSOFT ENVIRONMENT (EXCHANGE SERVER , SHAREPOINT, SKY FOR BUSINESS, SCOM,HYPER-V) , VMWARE (VCA,VCP,VDI,APP.NSX) CITRIX , PROXMOX VD , FORTIGATE , SOPHOS , CISCO , STORAGE , VEEAM AND SYMANTEC BACKUP , HPE SYNERGY, REDHAT , LINUX .
AIMING TO BE A PART IN A DYNAMIC, PRO-ACTIVE, PEOPLE-ORIENTED ORGANIZATION THAT WILL EVENTUALLY PROVIDE AN OPPORTUNITY FOR CAREER GROWTH AND OVER-ALL DEVELOPMENT, AS A PERSON

SKILLS & TECHNOLOGIES

SKILLS

- THE MAIN SCOPE IS TO DESIGN AND IMPLEMENT THE VMWARE INFRASTRUCTURE IN AN ENTERPRISE ENVIRONMENT
- USING VEEAM BACKUP AND REPLICATION 8 FOR VMWARE VIRTUAL MACHINES
- MS WIN SERVER 2003/2008 STANDARD & ENTERPRISE
- ACTIVE DIRECTORY, DOMAIN CONTROLLER, ADDITIONAL DOMAIN CONTROLLER, GROUP POLICY, DNS, DHCP.
- FILE SERVER, PRINT SERVER & CONTROLLING ACCESS PERMISSIONS.
- CONFIGURE CISCO DEVICES (ROUTER, SWITCH& FIREWALL)
- MANAGING HARDWARE, SOFTWARE & LICENSE INVENTORY.
- USING MULTIPLE TOOLS FOR REMOTE SUPPORT.
- MANAGING HARDWARE, SOFTWARE & LICENSE INVENTORY.
- PROVIDING ONSITE & REMOTE SUPPORT TO THE COMPANY USERS.
- INSTALL & SUPPORT OPERATING SYSTEMS.
- INSTALL & SUPPORT ANY APPLICATION REQUIRED. (INCLUDING ACCOUNTING APPLICATIONS)
- INSTALL & MONITOR DEVICES.
- INSTALL & MANAGE PRINTERS.
- MANAGING AD USERS & COMPUTER ACCOUNTS.
- LAN SUPPORT (INSTALLING & TROUBLESHOOTING).
- DESKTOP AND LAPTOP SUPPORT AND MAINTENANCE.
- PROVIDE SUPPORT FOR MOBILES (IOS & ANDROID)
- ADMINSTRATE THE COMPANY SERVERS.
- ADMINSTRATE THE SECURITY SYSTEM (NVR, ACCESS CONTROL SYSTEM, INTRUSION DETECTION SYSTEM, SERVER ROOM MONITORING)
- COMMUNICATING WITH DIFFERENT TEAMS FOR MANAGING DIFFERENT SITES.
- PROVIDE MONTHLY HEALTH CHECK FOR ALL DEVICES.
- GENERATE MONTHLY TO THE MANAGER
- WORKING WITH GOOGLE WORKSPACE.
- WORKING WITH MULTIPLE TICKETING AND REPORTING TOOLS
- COMMUNICATE WITH VENDORS TO PROVIDE THE REQUESTED DEVICES AND SERVICE.
- MONITORING THE DEVICES AND REPORT IF IT NOT COMPLIANCE WITH THE REQUIRES SECURITY BASELINE
- FAMILIAR WITH WINDOWS3.11, 95, NT4.0, 2000 PROFESSIONAL, 2000 SERVER, 2003 SERVER,2008 SERVER, 2008 R2, 2012 R2 , 2016 SERVER XP OPERATING SYSTEMS, VISTA,

- WINDOWS 7 AND WINDOWS 8, 8.1 ,10
- EXCELLENT EXPERIENCE WORKING IN OFFICE 2000, XP, 2003, 2007, OFFICE 2010 AND 2013 .
- EXCELLENT EXPERIENCE WORKING IN BUILDING NETWORK (LAN) AT LOCATION.
- EXCELLENT EXPERIENCE IN BUILDING WIRELESS NETWORK (WI FI) AT LOCATION.
- EXCELLENT EXPERIENCE IN ADMINISTRATING AND MANAGING MICROSOFT EXCHANGE SERVER
(2010 , 2013 , 2016 , 2019 ,2022)
- GOOD EXPERIENCE IN ADMINISTRATING AND CONFIGURE ROUTER – SWITCH – IPS – ASA – CCP
DEVICE CISCO
- EXCELLENT EXPERIENCE IN UPGRADE AT ACTIVE DIRECTORY 2003 TO ACTIVE DIRECTORY
2008 AND 2012, 2016
- EXCELLENT EXPERIENCE IN ADMINISTRATING AND MANAGING KERIO SERVER, GFI ,PFSENSE
- FIREWALL, ENDIA UTM FIREWALL,WEBMONITOR SERVER .
- EXCELLENT EXPERIENCE IN TROUBLESHOOTING NETWORK AND SYSTEMS PROBLEMS.
- EXCELLENT EXPERIENCE WORKING WITHIN AN ACTIVE DIRECTORY, DNS AND WINS ENVIRONMENT.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION WINDOWS
- SERVER UPDATE SERVICE (WSUS).
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION FILE SERVER
- AND CREATE QUOTA FOR ALL USERS.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION CREATE MAP
- NETWORK DRIVE INSIDE GROUP POLICY.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION DNS SERVER.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION DHCP SERVER.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION TMG SERVER
- 2010 AND ISA SERVER 2006,2004.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION
- SYMANTEC.BACKUP.EXEC AND ACRONIS BACKUP OF ALL SERVERS DAILY / WEEKLY AND
MONTHLY.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION LYNC SERVER
2010,2013.
- EXCELLENT EXPERIENCE IN BACKUP AND RESTORE ACTIVE DIRECTORY.
- EXCELLENT EXPERIENCE WITH SERVER HARDWARE BREAKS AND FIXES.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION KASPERSKY
ADMINISTRATION KIT SERVER .
- INSTALLATION/CONFIGURATION / CREATE MACHIN AND ADMINISTRATION VMWARE VSPHERE

ESXI.AND VDI

- INSTALLATION/CONFIGURATION / CREATE MACHIN AND ADMINISTRATION HYPER-V.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION SOPHOS UTM AND SOPHOS XG FIREWALL .
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION MIKROTIK.
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION CITRIX XENSERVER 6.1 6.2 6.5 AND V 7
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION HPE SYNERGY SERVER
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION TERMINAL SERVER
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION SOPHOS XG FIREWALL
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION FORTIGATE FIREWALL
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION PFSERNSE
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION ANY STORAGE SERVER (DELL , HPE, NETAPP, FREENAS,QNAP,SYNOLOGY)
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION VEEAM BACKUP, SYMANTEC BACKUP, ACRONIS ADVANCED BACKUP)
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION TAP LIBRARY .
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION NANO STATION WIFI SOLUTION

CERTIFICATIONS & KNOWLEDGE

- CISCO CERTIFIED NETWORK ASSOCIATE (CCNA) V4.0 CISCO NETWORKING ACADEMY
- CISCO CERTIFIED NETWORK PROFESSIONAL (CCNP) V4.0 CISCO NETWORKING ACADEMY
- CCNP ROUTE IMPLEMENTING IP ROUTING
- CCNP SWITCH IMPLEMENTING IP SWITCHING
- CCNP TSHOOT MAINTAINING AND TROUBLESHOOTING IP
- CISCO CERTIFIED NETWORK ASSOCIATE SECURITY (CCNA SECURITY) V4.0 CISCO ETWORKING ACADEMY,
- DESCRIBE THE SECURITY THREATS FACING MODERN NETWORK INFRASTRUCTURES SECURE NETWORK DEVICE ACCESS
- IMPLEMENT AAA ON NETWORK DEVICES
- MITIGATE THREATS TO NETWORKS USING ACLS
- IMPLEMENT SECURE NETWORK MANAGEMENT AND REPORTING
- MITIGATE COMMON LAYER 2 ATTACKS
- IMPLEMENT THE CISCO IOS
- FIREWALL FEATURE SET
- IMPLEMENT AN ASA
- IMPLEMENT THE CISCO
- IOS IPS FEATURE SET
- IMPLEMENT SITE-TO-SITE IPSEC VPNS

- ADMINISTER EFFECTIVE SECURITY POLICIES
- MICROSOFT IT PROFESSIONAL (MCSE 2003) (CERTIFIED) .
- MICROSOFT IT PROFESSIONAL (MCITP 2008) (CERTIFIED)
- MICROSOFT SHAREPOINT 2010, APPLICATION DEVELOPMENT, FEBRUARY 2013 (CERTIFIED)
- CONFIGURING, MANAGING AND TROUBLESHOOTING MICROSOFT EXCHANGE SERVER 2010,2013,2016 (CERTIFIED)
- FOREFRONT THREAT MANAGEMENT GATEWAY (TMG) 2010, ISA SERVER 2006, JANUARY 2013
- MICROSOFT CERTIFIED IT PROFESSIONAL (MCITP)(ENTERPRISE ADMINISTRATOR), NEW
- HORIZON, MS CERTIFIED PARTNER
- 6437-DESIGNING A WINDOWS SERVER 2008 APPLICATIONS INFRASTRUCTURE, MARCH 2013
- 6436-DESIGNING A WINDOWS SERVER 2008 ACTIVE DIRECTORY INFRASTRUCTURE AND SERVICES, MARCH 2013
- 6435-DESIGNING A WINDOWS SERVER 2008 NETWORK INFRASTRUCTURE ,FEBRUARY2013
- 6433-PLANNING AND IMPLEMENTING WINDOWS SERVER 2008, FEBRUARY 2013
- 6428-CONFIGURING AND TROUBLESHOOTING WINDOWS SERVER 2008 TERMINAL SERVICES, FEBRUARY 2013
- 6427-CONFIGURING AND TROUBLESHOOTING INTERNET INFORMATION SERVICES IN WINDOWS SERVER 2008,FEBRUARY 2013
- 6426-CONFIGURING AND TROUBLESHOOTING IDENTITY AND ACCESS SOLUTIONS WITH WINDOWS SERVER 2008 ACTIVE DIRECTORY, JANUARY 2013
- 6418- DEPLOYING WINDOWS SERVER 2008 ,JANUARY 2013
- 6425-CONFIGURING AND TROUBLESHOOTING WINDOWS SERVER 2008 ACTIVE DIRECTORY DOMAIN SERVICES, DECEMBER 2012
- 6421-CONFIGURING AND TROUBLESHOOTING A WINDOWS SERVER 2008 NETWORK INFRASTRUCTURE, NOVEMBER 2012
- 6292-INSTALLING AND CONFIGURING WINDOWS 7 CLIENT, AUGUST 2012
- BASIC BUSINESS SKILLS ACQUISITION (BBSA) SPONSORED BY FUTURE GENERATION FOUNDATION, PROVIDER BY AMIDEAST EGYPT – NEW HORIZON, MS CERTIFIED PARTNER,
- MICROSOFT ISA SERVER 2006. (SELF STUDE)
- MICROSOFT TMG THREAT MANAGEMENT GATEWAY 2010 (SELF STUDE)
- GFL WEBMONITOR (SELF STUDE)
- ITIL V3 . (CERTIFIED)
- ETHICAL HACKER V6 (CERTIFIED)
- SYSTEM CENTER CONFIGURATION MANAGER 2012 (SELF STUDE)
- VMWARE CERTIFIED PROFESSIONAL VMWARE V SPHERE5 ESXI. (CERTIFIED)
- VMWARE CERTIFIED PROFESSIONAL VMWARE INFRASTRUCTURE 3 . (CERTIFIED)
- KERIO CONTROL SERVER. (SELF STUDE)
- MCSA 2012 MICROSOFT CERTIFIED SOLUTIONS ASSOCIATE. (CERTIFIED)
- MCSE 2012 DESIGNING AND IMPLEMENTING A SERVER INFRASTRUCTURE (CERTIFIED)
- KASPERSKY ADMINISTRATION KIT SERVER (SELF STUDE)
- CCNA (ACADMY) INSTRUCTOR . (CERTIFIED)

- MICROSOFT TRAINER . (CERTIFIED)
- RHCA (READ HAT) ADMINISTRATOR I , ADMINISTRATOR II .
- MICROSOFT CORE SOLUTIONS OF MS SHAREPOINT SERVER 2013 (CERTIFIED)
- MICROSOFT CORE SOLUTIONS OF MS LYNC SERVER 2013 CUSTOMER (CERTIFIED)
- MICROSOFT MONITORING AND OPERATING A PRIVATE CLOUD . (CERTIFIED)
- MICROSOFT CORE SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013 (CERTIFIED)
- MICROSOFT ADVANCED SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013 (CERTIFIED)
- MICROSOFT CERTIFIED TRAINER CERTIFICATION MC ID 11178624 (CERTIFIED)
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION CITRIX XENSERVR 6.1 6.2 6.5 AND V 7. (SELF STUDE)
- EXCELLENT EXPERIENCE CONFIGURATION AND ADMINISTRATION FORTIGATE UTM FIREWALL (CERTIFIED)
- EXCELLENT EXPERIENCE INSTALLATION/CONFIGURATION AND ADMINISTRATION SOPHOS XG (CERTIFIED)
- REDHAT SYSTEM ADMINISTRATION I (CERTIFIED)
- REDHAT SYSTEM ADMINISTRATION II (CERTIFIED)
- FREE NAS OPRITING SYSTEM STORAGE (SELF STUDE)
- NAS4FREE OPRITING SYSTEM STORAGE (SELF STUDE)
- MCSA 2016 MICROSOFT CERTIFIED SOLUTIONS ASSOCIAT (CERTIFIED)
- MCSE 2016 CLOUD PLATFORM AND INFRASTRUCTURE. (CERTIFIED)
- VEEAM BACKUP SERVER (CERTIFIED)
- HPE ONEVIEW OVERVIEW AND CONFIGURATION FOR SYNERGY (CERTIFIED)
- HPE BIG DATA OVERVIEW (CERTIFIED)
- HPE SYNERGY SOLUTIONS (CERTIFIED)
- INTEGRATING VEEAM WITH HPE 3PAR, NIMBLE AND STOREONCE (CERTIFIED)
- BUILDING HPE HYBRID IT SOLUTIONS (CERTIFIED)
- HPE DEEP DIVE TRAINING FOR MICROSOFT AZURE (CERTIFIED)
- VMWARE VCP v7

EXPERIENCE

- MIGRATION EXCHANGE SERVER 2003 TO 2010 FOR M (GERMANY)
- MIGRATION EXCHANGE SERVER 2010 TO 2019 FOR WOLKENBURG HOTEL GMBH (GERMANY)
- BUILDING EXCHANGE SERVER 2016 TO *AFRIMI* COMPANY GMBH (GERMANY)
- MIGRATION EXCHANGE SERVER 2010 TO 2019 INTERCOM GMBH (GERMANY)
- BUILDING VEEAM BACKUP SERVER V11.0.837 WOLKENBURG HOTEL GMBH (GERMANY)
- BUILDING VEEAM BACKUP SERVER V11.0.837 INTERCOM HOTEL GMBH (GERMANY)
- CREATE TERMINAL SERVER (BROKER SERVER , GATEWAY SERVER , WEB SERVER , HOST SERVERS XGATING (GERMANY)
- MIGRATION EXCHANGE SERVER 2010 TO 2016 EGYPTIAN TAKAFUL INSURANCE
- BUILDING INFRASTRUCTURE AT ALFACURE PHARMACEUTICALS
- BUILDING INFRASTRUCTURE AT BIOSTEAM EGYPT STERILIZATION OF HERBS
- BUILDING INFRASTRUCTURE AT ALDAHLIA STERILIZATION OF HERBS
- BUILDING INFRASTRUCTURE AT GRACE TEAM PRINTING & ADVERTISING
- BUILDING INFRASTRUCTURE AT DOWNTOWN KATAMEYA

- BUILDING INFRASTRUCTURE AT LUNA
- NETWORK MONITORING MISR TAKAFUL INSURANCE COMPANY AND FIX ALL THE LOOPHOLES
- MIGRATION MAIL GODADDAY TO GOOGLE WORKSPACE AT SAM CRATE
- BUILDING INFRASTRUCTURE AT IIBC COMPANY
- BUILDING INFRASTRUCTURE AT ALRWAD HIGH SERVICES
- BUILDING INFRASTRUCTURE AT HIGH SYSTEM SERVICES
- INSTALLING AND CONFIGURING ALL FIREWALL AND DEVICES AT LADUREE RESTAURANTS

(FRANCE)

- BUILDING INFRASTRUCTURE AT B-HUB COMPANY
- BUILDING INFRASTRUCTURE AT ATIGROUP FOR EXPORT AND IMPORT
- INSTALLING AND CONFIGURING FIREWALL AT ONSPECH
- INSTALLING AND CONFIGURING FIREWALL AND ALL DEVICES AT THE SOVEREIGN FUND OF EGYPT
- BUILDING INFRASTRUCTURE AT TASWEEK COMPANY
- BUILDING INFRASTRUCTURE AT SUB DIVISION COMPANY
- MIGRATION EXCHANGE SERVER 2007 TO 2010
- INSTALLING AND CONFIGURING SOPHOS XG AT INTERCOM GMBH

(GERMANY)

- CREATE ACORNS ADVANCED BACKUP SERVER AT AFRICA COMPANY GMBH
- (GERMANY)

- BUILDING INFRASTRUCTURE AT ALEX PANEL FACTORY (ALEXANDRIA)
- INSTRUCTOR MICROSOFT , CISCO , STORAGE , FIREWALL , VMWARE , COMPTIA AND SECURITY AT YAT LEARNING , NEW HORIZON , HSC FACULTY OF ENGINEERING, CAIRO UNIVERSITY , COMPUTECH , TPLUS LEARNING CENTERS , ITI INFORMATION TECHNOLOGY INSTITUTE

PERSONAL INFO

ADDRESS

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LANGUAGES SKILLS

- Arabic: Mother tongue.
- English: Excellent command of both written and spoken.

PERSONAL SKILLS

- Interpersonal & communication skills.
- Ability to determine the priorities.
- Problem solving skills.
- Ability to work under pressure.
- Time management skills.

PERSONAL DATA

- Military Status : Finally exempted
- Gender :Male Date Of Birth : 4 Jun 1980
- Place of Birth : Cairo , Egypt Marital Status : Married
- Nationality : Egyptian

EDUCATION

- BACHELOR OF COMPUTER INFORMATION SYSTEM
[MAY 2001] General degree: V.Good.
- Master of Business Administration - Sadat City University General degree: Good

EXPERIENCE IT Manager at ODEC Technology Solutions

Sep 2019 up to Now

IT Manager at Thebes Academy

[January 2018 up to August 2019]

IT Manager at AlfaCure Pharmaceuticals

[June 2017 up to Dec 2017]

IT Network & System Team Leader at TOKIO MARINE EGYPT

(International Company)

[March 2015 up to May 2017]

[IT System Engineer, Compucologne Out Sources Company (Germany Company)]

[April 2013- February 2015]

[IT System Administrator, at Subdivisions Company]

[July 2009- March 2013]

[IT Technical support, Multi Media Mega Stores]

[January 2005- joun2008]

Director of maintenance section at Raya company element branch

[From September 2002 to December 2004] “Director of maintenance ”

" Instructor at Cairo University Faculty of Engineering (Now)

" Instructor at YAT Computer Learning Centers (Now)

Instructor at Tplus Learning Centers.