

Islam Ibrahim Ibrahim

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Professional Summary

Skilled Medical Equipment Technician competent in handling facilities' equipment needs with strong attention to detail and good mechanical knowledge. Additional strengths include soldering, parts fabrication, and basic carpentry.

Education

Diploma : Medical Equipments Maintenance - Alexandria University, Aexandria, Egypt
Commulative Grade : Excellent

October 2018

Experience

Medical Equipment Maintenance Technician (full Time)

March 2021 - Current

Al Hamam Hospital, Matrouh, Egypt

- Inspect the Equipments by following the necessary steps to identify the malfunction and repair it.
- Managed preventive maintenance, cleaning, lubrication, and calibration.
- Corrected problems with malfunctioning equipment by removing, repairing, or replacing defective parts.
- Sourced parts for specific repairs and kept adequate inventory of supplies for routine maintenance needs.
- Follow-up with the companies that are agents for the Equipments in the hospital departments to ensure maintenance contracts.
- Updated equipment records with new repairs and maintenance actions.
- Teaching nursing staff how to operate medical devices and how to sterilize them to maintain them.
- Marketing of medical devices by displaying the features of the devices and the warranty period to hospitals and medical centers .
- Follow up with the department supervisor about the malfunctions in the device and present them to him with official notes .

Medical Equipment Maintenance Technician (part Time)

April 2021 - Current

Sahla Hospital, Alexandria, Egypt

- Follow up with the department supervisor about the malfunctions in the devices and present them to him with official notes.
- Inspect the devices by following the necessary steps to identify the malfunction of the device and repair it.
- Teaching nursing staff how to operate medical devices and how to sterilize them to maintain them
- Met work needs consistently by keeping good stock of parts on hand.
- Follow-up with the companies that are agents for the devices in the hospital departments to ensure maintenance contracts.

Sales and Maintenance for dental devices and tools (part Time)

April 2021 - April 2022

A2Z for Dental Supplies, Alexandria, Egypt

- Greeted customers and addressed dental devices and tools service inquiries.
- Answered questions via telephone and in-person, detailing dental devices and tools information and procedures.
- Delivered exceptional customer service to bolster strong relationships and build positive experiences.
- Responded promptly to customer, vendor, and staff questions and quickly resolved issues, cultivating strong, long-term relationships.
- Communicate with customers and know their needs to provide them to ensure an excellent level of service

Skills

- | | | |
|-------------------------|-----------------------------|---------------------|
| • Blueprint reading | • Technical troubleshooting | • Time management |
| • Equipment calibration | • Service recordkeeping | • Quality assurance |

Soft Skills

Microsoft Office :

- Excel
- word
- powerpoint

Languages

- Arabic
- English